

<b>Manitoulin-Sudbury District Services Board POLICY &amp; PROCEDURES MANUAL</b>	
Section: G. Emergency Medical Services	Effective Date: July 1, 2004
Topic: 4. Operations Directives	Replaces: New
Subject: 43. Hospitals Not Accepting Patients	
Policy No. G.4.43.	Page 1 of 1

**PURPOSE**

Paramedics shall continue to provide the necessary patient care until accepted at a hospital.

**APPLICATION**

Paramedics, EMAs, Management

**PROCEDURE**

- 1) If Paramedics have reason to suspect the hospital may not accept the patient and the patient has not yet been loaded for transport, Paramedics shall inform CACC of the circumstance and await direction so the delay will not compromise the well being of the patient.
- 2) If the receiving institution refuses to accept the patient upon your arrival, Paramedics shall notify CACC of the circumstances and await direction. Do not unload the patient, but ensure the patient is attended to during the wait.
- 3) The patient is the responsibility of Paramedics until disposition can be arranged by CACC and every reasonable effort shall be made to answer the patient's inquiries and ease any anxiety.

**REFERENCE**