

<b>Manitoulin-Sudbury District Services Board POLICY &amp; PROCEDURES MANUAL</b>	
Section: G. Emergency Medical Services	Effective Date: January 1, 2004
Topic: 0. Statements	Replaces: New
Subject: 1. Mission, Vision & Values	
Policy No. G.0.1.	Page 1 of 1

**MISSION**

The MISSION of Manitoulin-Sudbury DSB Emergency Medical Services is to participate in the full scope of pre-hospital emergency medical/health services by providing direct patient care and transportation to the sick and injured in all the communities we serve.

We will accomplish this by committing our resources toward fulfilling the responsibilities we undertake as; an essential social service under the mandate of the Manitoulin-Sudbury District Services Board, as an allied emergency response agency; and, as an affiliated medical/health care discipline.

**VISION**

The VISION of Manitoulin-Sudbury DSB Emergency Medical Services is to design, develop and deliver our strategies, programs, policies, protocols, plans, procedures and directives towards assuring that we;

1. Render service to 100% of all Emergency Medical Service calls, 100% of the time with full appreciation and respect for the uniqueness of every call.
2. Use all proven methods to render care and transportation while leading responsible innovation in pre-hospital health/medical service delivery.
3. Recognize the commitment our staff, volunteers and their families make to protect and preserve a high quality of life in all the communities we serve.

**VALUES**

In Manitoulin-Sudbury DSB Emergency Medical Services, we value;

- The dignity of every person
- Teamwork
- Integrity
- Honour
- Professionalism
- Honesty
- Trust
- Leadership
- Respect
- Innovation
- Knowledge
- Skill
- Commitment
- Passion