

Manitoulin-Sudbury District Social Services Administration Board

Allocation of Program Support Costs for Year 2011

The Program Support budget includes the costs of those services which are provided across all four programs. These are the shared supports which allow the four Board programs to operate. If a cost can be solely allocated to a particular program then that cost will show up as a line item within that particular program budget. An example of a Program Support cost is Human Resource management which serves all programs.

The Board provides programming mandated by five separate Ministries. In three of the four programs there is grant based funding of administrative costs. We continue to fight for ongoing administrative funding in Social Housing. The province often refers to these as cost shared activities but in all cases they are unilaterally capped by the province and seldom reflect the stated costs sharing formula. It is essential that the program support costs are appropriately assigned to each program in order to reasonably request and receive these administrative grants. The Board needs to know the true cost of running each program so that it can lobby for appropriate and justifiable administrative funding.

The Program Support budget is composed of several components. Each component is divided up among the programs in a manner which attempts to accurately reflect the estimated cost of that component for each program's delivery. In the private sector, there are similar attributions or allocations of costs in corporations with many business activities which receive central or corporate supports. There is no formula which is deemed to provide an absolutely accurate analysis without incurring significant new costs to refine the allocation process.

This report is meant to be reviewed each year and refined over time so that the Program Support cost allocation is more precise and remains relevant. The financial amounts are based on prior year's audits available at budget time, but staffing is based on that in place at the time of budget creation. This report is an important component of the annual budget process.

#1 Corporate Costs

Allocation: These core administrative costs are is divided equally among all four programs

Cost components:

The salary, benefits and travel of the CAO

50% of the salary, benefits and travel of the Executive Assistant

Audit costs, Board Costs, Association memberships – AMO, OMSSA, NOSDA

The total of these costs for 2011 is \$343,249

Program	% allocation	2011 estimate allocation
Children's Services	25%	\$85,812
Emergency Medical Services	25%	\$85,812
Ontario Works	25%	\$85,812
Social Housing	25%	\$85,812
Total	100%	\$343,249

#2 Human Resources Support

Allocation: Human Resources are provided through an external contract and internal support from the Executive Assistant (50%). Costs are distributed based on the number of fulltime and regularly scheduled Part Time staff

Cost components:

The contract cost and travel of the HR Support received from DiBrina Sure Human Resources Inc.

50% of the salary, benefits and travel of the Executive Assistant

HR related legal costs

Advertising for staffing

The total of these costs is \$139,514

Program	FT and regular PT staff	% allocation	2011 estimate allocation
Children's Services	1	1.63%	\$2,269
Emergency Medical Services	90	71.54%	\$99,815
Ontario Works	16	13.82%	\$19,282
Social Housing	16	13.01%	\$18,148
Total	123	100%	\$139,514

3 Finance Department

Allocation:

These costs are allocated based on

Program expenditures as a percentage of gross audited costs (50%)

Number of service delivery locations as a percentage of all locations (30%)

Program staff as a percentage of total staff (20%)

Cost components:

Salaries, benefits travel of Director of Finance, Infrastructure and Asset Management Supervisor and Finance staff

Office supplies

Assigned accommodation costs

The total of these costs is \$555,900

3 A Share of Expenditure

Program	Program expenditure (2009 audit)	Percentage of Gross expenditure	Finance Department Cost	Gross Share of costs	Allocation 50% Finance Department Cost
	A	B	C	D	E
				Column B x C	50% of Column D
Children's Services (F)	\$3,235,146	12.36%	\$555,900	\$68,730	\$34,365
Emergency Medical Services (G)	\$11,435,593	43.70%	\$555,900	\$242,946	\$121,473
Ontario Works (H)	\$5,928,522	22.66%	\$555,900	\$125,950	\$62,975
Social Housing (i)	\$5,567,232	21.28%	\$555,900	\$118,274	\$59,137
Total (J)	\$26,166,493	100%		\$555,900	\$277,950

#3 B Share of Service Locations/Service Providers

Program	A Number of service delivery locations - or service providers	B Total Service delivery locations or providers	C Finance Department Cost	D Share of costs A/B x C	Allocation 30% of Finance Department Cost 30% of Column D
Children's Services	11	24%	\$555,900	\$132,933	\$39,880
Emergency Medical Services	12	26%	\$555,900	\$145,017	\$43,505
Ontario Works	4	9%	\$555,900	\$48,339	\$14,502
Social Housing	19	41%	\$555,900	\$229,611	\$68,883
Total	46	100%		\$555,900	\$166,770

#3 C Share of Staff

	A staff	B % of total staff	C Finance Department Cost	D Share of costs Column C x B	E Allocation 20% of Finance Department Cost 20% of D
Children's Services (F)	1	1%	\$555,900	\$4,520	\$904
Emergency Medical Services (g)	90	73%	\$555,900	\$406,756	\$81,351
Ontario Works (h)	16	13%	\$555,900	\$72,312	\$14,462
Social Housing (i)	16	13%	\$555,900	\$72,312	\$14,462
Total (j)	123	100%		\$555,900	\$111,180

#4 Accommodations costs:

Allocation: Accommodation costs are allocated to each program based on the number of program staff in that location. All EMS base costs are reflected directly in the EMS budget. All other office costs are divided by number of staff.

Cost components:

All office locations

lease,

utilities,

heat,

improvements,

municipal taxes,

telephone

Fax/Photocopiers, Postage, Insurance

The total of these costs is \$229,881

4 - Accommodation costs

Program	Location	Location costs	FT and regular PT staff (excluding paramedics)	% allocation	2011 estimate allocation
Children's Services	210 Mead	\$145,142	1	9%	\$13,195
Ontario Works	210 Mead	\$145,142	9	82%	\$118,753
Social Housing	210 Mead	\$145,142	1	9%	\$13,195
Totals	210 Mead		11	100%	\$145,142
Emergency Medical Services	2 nd Avenue	\$84,739	5	83%	\$70,615
Housing (OW in 2010)	2 nd Avenue	\$84,739	1	17%	\$14,123
Total	2 nd Avenue		6	100%	\$84,739

#5 Information Technology/ Communications

Allocation: Based on number of computers supported

Cost components:

Salary, benefits, travel of two staff

Hardware,

Software (program specific software shows up in the individual programs whereas system wide software is capture here)

The total of these costs is \$370,740

Program	Number of Computers supported	% allocation	2011 estimate allocation
Children's Services	2	1.77%	\$6,562
Emergency Medical Services	53	46.90%	\$173,887
Ontario Works	39	34.51%	\$127,955
Social Housing	19	16.81%	\$62,337
Total	113	100%	\$370,740

#6 Integrated Delivery Costs

The cost of providing Integrated reception and related client services are divided among Children's Services, Ontario Works and Social Housing

Cost components:

Salary, benefits, travel of five Intake worker staff

Accommodation costs for four satellite offices including phones, internet, office supplies and postage.

Program	% allocation	2011 estimate allocation
Children's Services	18%	\$74,983
Ontario Works	64%	\$266,607
Social Housing	18%	\$74,983
Total	100%	\$416,574