



Manitoulin-Sudbury District Services Board

Allocation of Program Support Costs for 2019

October 10, 2018

The Program Support budget includes the costs of those services which are provided across all four programs. These are the shared supports which allow the four Board programs to operate. If a cost can be solely allocated to a particular program, then that cost will show up as a line item within that particular program budget. An example of a Program Support cost is Human Resource management which serves all programs.

The Board provides programming mandated by five separate Ministries. In three of the four programs there is grant based funding of administrative costs. We continue to fight for ongoing administrative funding in Social Housing. The province often refers to these as cost shared activities but in all cases they are unilaterally capped by the province and seldom reflect the stated costs sharing formula. It is essential that the program support costs are appropriately assigned to each program in order to reasonably request and receive these administrative grants. The Board needs to know the true cost of running each program so that it can lobby for appropriate and justifiable administrative funding.

The Program Support budget is composed of several components. Each component is divided up among the programs in a manner which attempts to accurately reflect the estimated cost of that component for each program's delivery. In the private sector, there are similar attributions or allocations of costs in corporations with many business activities which receive central or corporate supports. There is no formula which is deemed to provide an absolutely accurate analysis without incurring significant new costs to refine the allocation process.

This report is meant to be reviewed each year and refined over time so that the Program Support cost allocation is more precise and remains relevant. The financial amounts are based on prior year's audits available at budget time, but staffing is based on that in place at the time of budget creation. This report is an important component of the annual budget process.

#1 Corporate Costs

Allocation: These core administrative costs are divided equally among all four programs.

Cost components:

- The salary, benefits and travel of the CAO
- 50% of the salary, benefits and travel of the Executive Assistant
- Audit costs, board costs, association memberships – AMO, OMSSA, NOSDA

The total of these costs is \$368,405

Program	2019 % allocation	2019 allocation
Ontario Works	25%	\$92,101
Children's Services	25%	\$92,101
Paramedic Services	25%	\$92,101
Social Housing	25%	\$92,101
Total	100%	\$368,405

#2 Human Resources Support

Allocation: Human Resources are provided through an external contract and internal support from the Executive Assistant (50%). Costs are distributed based on the number of fulltime and regularly scheduled Part Time staff

Cost components:

- The contract cost and travel of the Human Resources Support received from DiBrina Sure Human Resources Inc.
- 50% of the salary, benefits and travel of the Executive Assistant
- Human Resources related legal costs
- Advertising for staffing

The total of these costs is \$149,523

Program	FT and Regular PT staff as of June 30, 2018	2019 % allocation	2019 allocation
Ontario Works	18	9.84%	\$14,707
Children's Services	2	1.09%	\$1,634
Paramedic Services	150	81.97%	\$122,560
Social Housing	13	7.10%	\$10,622
Total	183	100.00%	\$149,523

3 Finance Department

Allocation:

- These costs are allocated based on program expenditures as a percentage of gross 2017 audited costs (50%)
- Number of service delivery locations as a percentage of all locations (30%)
- Program staff as a percentage of total staff (20%)

Cost components:

- Salaries, benefits and travel of Director of Finance, Infrastructure and Asset Management Supervisor, Finance Supervisor and Finance Assistants
- Office supplies

The total of these costs is \$683,455

3A Share of Expenditure

The total of these costs is \$341,727

Program	Program expenditure (prior year audit) A	Percentage of Gross expenditure B	Finance Department Cost C	Gross Share of costs D (Column B x C)	Allocation 50% Finance Department Cost E (50% of Column D)
Integrated Social Services	\$8,061,074	22.41%	\$683,455	\$153,134	\$76,567
Children's Services	\$6,125,125	17.02%	\$683,455	\$116,358	\$58,179
Paramedic Services	\$16,686,540	46.38%	\$683,455	\$316,990	\$158,495
Social Housing	\$5,104,667	14.19%	\$683,455	\$96,972	\$48,486
Total	\$35,977,406	100%		\$683,455	\$341,727

#3B Share of Service Locations/Service Providers

The total of these costs is \$205,036

Program	Number of service delivery locations or service providers A	Total Service delivery locations or providers B	Finance Department Cost C	Gross Share of costs D (Column A/B x C)	Allocation 30% Finance Department Cost E (30% of Column D)
Integrated Social Services	4	7.84%	\$683,455	\$53,604	\$16,081
Children's Services	18	35.29%	\$683,455	\$241,219	\$72,366
Paramedic Services	12	23.53%	\$683,455	\$160,813	\$48,244
Social Housing	17	33.33%	\$683,455	\$227,818	\$68,345
Total	51	100%		\$683,455	\$205,036

#3C Share of Staff

The total of these costs is \$136,691

Program	Staff A	% of total staff B	Finance Department Cost C	Gross Share of costs D (Column B x C)	Allocation 20% Finance Department Cost E (20% of Column D)
Integrated Social Services	18	9.84%	\$683,455	\$67,225	\$13,455
Children's Services	2	1.09%	\$683,455	\$7,469	\$1,494
Paramedic Services	150	81.97%	\$683,455	\$560,209	\$112,042
Social Housing	13	7.10%	\$683,455	\$48,551	\$9,710
Total	183	100%		\$683,455	\$136,691

#4 Accommodations costs:

Allocation: Accommodation costs are allocated to each program based on the number of program staff in that location. All Paramedic Services base costs are reflected directly in the Paramedic Services budget. All other office costs are divided by number of staff.

Cost components:

All office locations, lease, utilities, heat, improvements, municipal water, telephone, photocopiers, postage, insurance

Accommodation costs

The total of these costs is \$192,340

	2018 Location Costs	2018 FT and PT Staff	2019 % allocation	2019 allocation
210 Mead Blvd				
Ontario Works	\$112,972	8	80%	\$90,377
Children's Services	\$112,972	1	10%	\$11,297
Paramedic Services	\$112,972	0	0%	\$0
Social Housing	\$112,972	1	10%	\$11,297
Sub-Total	\$112,972	10	100%	\$112,972
	2018 Location Costs	2018 FT and PT Staff	2019 % allocation	2019 allocation
347 Second Ave				
Ontario Works	\$79,368	0	0%	\$0
Children's Services	\$79,368	0	0%	\$0
Paramedic Services	\$79,368	7	78%	\$61,731
Social Housing	\$79,368	2	22%	\$17,637
Sub-Total	\$79,368	9	100%	\$79,368
Total	\$192,340	19		\$192,340

#5 Information Technology/ Communications

Allocation: Based on number of computers supported

Cost components:

Salary, benefits, travel of two staff

Hardware, software (program specific software shows up in the individual programs whereas system wide software is captured here)

The total of these costs is \$469,637

Program	Number of Computers June 30, 2018	2019 % allocation	2019 allocation
Ontario Works	35	29.66%	\$139,299
Children's Services	3	2.54%	\$11,940
Paramedic Services	66	55.93%	\$262,679
Social Housing	14	11.86%	\$55,720
Total	118	100%	\$469,637

#6 Integrated Delivery Costs

Allocation: The cost of providing integrated reception and related client services are divided among Ontario Works, Children's Services, and Social Housing.

Cost components:

Salary, benefits, travel of six Integrated Program Assistants

Accommodation costs for four satellite offices

- Chapleau – 12 Birch Street
- Little Current – 9050 Highway 6
- Noëlville – 8 David Street
- Warren – 39 Lafontaine Street

All office locations, lease, utilities, heat, improvements, municipal water, telephone, internet, photocopiers, insurance, office supplies and postage.

The total of these costs is \$445,942

Program	2019 % allocation	2019 allocation
Ontario Works	40%	\$178,377
Children's Services	30%	\$133,783
Social Housing	30%	\$133,783
Total	100%	\$445,942