



Minutes
of the November 23, 2017
MANITOULIN-SUDBURY DSB BOARD MEETING
held in Espanola's 210 Mead Blvd. DSB Boardroom

Present: Bill Baker, Vern Gorham, Les Gamble, Bruce Killah, Ken Duplessis, Eric Russell, Ned Whynott, Dean Wenborne, Ted Lovelace, David Leonard, Michael Levesque, Paul Schoppmann

Regrets : Al MacNevin, Ray Dufour

Staff : Fern Dominelli, Donna Stewart, Connie Morphet, Melody Ouellette, Robert Smith, Ehren Baldauf

Media: Alicia McCutcheon, Manitoulin Expositor

1.0 CALL TO ORDER

Chair, Les Gamble, called the meeting to order at 10:00 a.m.

2.0 ADOPTION OF AGENDA

Resolution No. 17- 78

Moved by: Vern Gorham

Seconded by: Paul Schoppmann

BE IT RESOLVED THAT the agenda be adopted.

Carried

3.0 DECLARATIONS OF CONFLICT OF INTEREST

There were no declarations of conflict of interest.

4.0 Closed Session

Resolution 17- 79

Moved by: Bill Baker

Seconded by: Dean Wenborne

BE IT RESOLVED THAT the Board move into closed session at 10:00 a.m.

Carried

Resolution 17- 80

Moved by: Ken Duplessis

Seconded by: Ted Lovelace

BE IT RESOLVED THAT the Board adjourn this closed session at 10:40 a.m.

Carried

5.0 Business Arising from Closed Session

During its Closed Session, the Board discussed Property, Legal and Human Resources Issues.

6.0 Adoption of Minutes

Resolution No. 17- 81

Moved by: Eric Russell

Seconded by: Michael Levesque

BE IT RESOLVED THAT the Minutes of the [October 26, 2017](#) Board meeting be approved as presented.

Carried

7.0 Committee Reports

7.1 Program Planning

David Leonard, Chair of the Program Planning Committee, provided the Board with an overview of items discussed at the November 22, 2017 meeting.

7.1.1 Ministry of Community and Social Services

Donna Stewart, Director of Integrated Social Services, walked the Board through the Income Security: A Roadmap for Change.

In 2016, the Ontario government tasked three Working Groups to examine the income security system and make recommendations on how to improve it. The Income Security Reform Working Group, the First Nations Income Security Reform Working Group and the Urban Indigenous Table on Income Security Reform created a ten-year roadmap for change, one that identifies the steps needed to reach a modern, responsive and effective system that will help those most affected by poverty, keep others from falling into poverty and improve overall prosperity.

On November 2, 2017, the Ministry of Community and Social Services released the [Income Security Reform Working Groups' Roadmap to Reform](#). The Roadmap to Reform was created as advice to the government on decisions to reform social assistance, and more broadly, the income security reform system.

Ontario's income security system provides a range of benefits to individuals and families who have low or no income, or who have experienced job loss. It is a complex system with numerous programs funded, overseen and delivered by municipal, provincial, federal and First Nation governments. The programs ensure that people don't fall below a certain income level, they support health, well being and community inclusion and connect or reconnect people to jobs.

While improvements have been made to the income security system over the years, much more work needs to be done to support the diversity of people who rely on it.

In 2008, it was estimated that poverty costs \$32 to \$38 billion a year (approximately \$2,300 a year for every household) in Ontario through higher health care and other social costs, lower tax revenues, and the impact of intergenerational poverty.

The recommended reforms are designed to be phased-in over time, allowing for planning and design with partners and experts and based on “lessons learned”. Some changes should be tested in advance, so adjustments can be made prior to broad implementation. Actions in the first three years are designed to target those most in need and build momentum for further change.

Many of the reforms will require ongoing dialogue with people affected by change, front-line workers, service managers and delivery partners, advocates, Indigenous peoples and organizations, and other experts.

Some of the recommendations are:

- Adopt a Minimum Income Standard in Ontario to be achieved over the next 10 years through a combination of supports across the income security system.
- Leverage the whole income security system, current and future, so that programs work together to help all low-income people achieve social and economic inclusion.
- Make social assistance simpler and eliminate intimidating rules and policies. Create an explicit focus on helping people overcome barriers to moving out of poverty and participating in society.
- Take early, urgent steps to increase the level of income support available to people living in deepest poverty.
- Take steps to ensure that social services are ultimately controlled by, determined by and specific to First Nations.
- Programs, services and supports provided through social assistance should better reflect the realities of living within First Nation communities.
- Establish an annual, publicly available report that will outline progress on the Roadmap recommendations, including progress against outcomes.

NOSDA supports the recommended changes to Ontario Works fundamental framework as outlined in the report. NOSDA will be preparing a response to the Roadmap which will be shared with the board.

7.1.2 Children's Services Policy Revision

Donna Stewart, Director of Integrated Social Services, reviewed the revisions made to [Policy 5.2 Rates & Care Codes](#).

In June 2017, the province released [Ontario's Renewed Early Years and Child Care Policy Framework](#), along with new financial investments to support the framework. Staff are developing some local initiatives in response to the framework and new financial investments.

A review of child care rates and care codes has been completed and as a result both centre based and home-based rates were significantly reduced throughout the district. To support increased flexibility and affordability, centre based programs care codes have been simplified and rates have been reduced.

Private home child care rates have been revised and age categories have been removed, this has also resulted in more affordable care for families.

The child care rates and care codes procedure on DSB [website](#) have been updated to reflect the new rates. A branding and promotion campaign is being developed to promote the more affordable rates. The advertising campaign was a soft launch as providers need to ensure adequate staffing is in place to respond to increased demand for care. Staff will continue to work with providers to ensure we are responsive to the Ontario Early Years and Child Care Policy Framework.

Resolution 17- 82

Moved by: David Leonard

Seconded by: Ken Duplessis

WHEREAS the Program Planning Committee has reviewed the revisions to the policy 5.2 Rates & Care Codes and is recommending approval of this report to the Board.

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB accepts the Program Planning Committees recommendation and approves the revisions to policy [5.2 Rates & Care Codes](#) within the Children's Services Policy Manual effective September 1, 2017.

Carried

7.1.3 Response Time Standard

Rob Smith, Chief of Paramedic Services, walked the Board through the [Response Time Standard - Issue Report](#).

The Land Ambulance Response Time Standard (RTS) Performance Plan was submitted, in draft form, to the Ministry of Health & Long-Term Care (MOHLTC) on October 31, 2017, as per required legislation.

It should be noted that the DSB's established goals will not change in 2018, the service is monitoring both system performance and estimated system improvements resulting from potential implementation of the Northeast LHIN Non-Urgent Patient Transfer program and strategic changes to the service deployment model.

The Response Time Standard is designed based upon several clinical variables surrounding patient presentation and acuity. The most serious condition measured under the RTS involves Sudden Cardiac Arrest (SCA).

To understand the metrics as set out in the RTS, a rudimentary knowledge of the 5 step **Canadian Triage Acuity Scale (CTAS)** scale is necessary.

CTAS 1: patients are severely ill and require immediate resuscitative efforts.

CTAS 2: patients require emergent care of an extremely time sensitive manner, to prevent potentially threatening outcomes.

CTAS 3: patients require urgent care to prevent potential deterioration of a morbidity.

CTAS 4: patients require less-urgent care

CTAS 5: patients require non-urgent care

The MOHLTC established response timelines for the Standard as well as timelines for service submission.

It is requisite that by October of every year, the organization submit their response time plans for the following calendar year. Additionally, on March 1st of every year, each organization is required to report on the performance compliance for the previous year. The legislation does require that each service ensures continued maintenance, enforcement and evaluation of the Response Plan.

With the above factors considered, staff have determined that the DSB shall not alter the 2018 plan prior to implementation of strategic changes.

Resolution 17- 83

Moved by: David Leonard

Seconded by: Ted Lovelace

WHEREAS the Program Planning Committee has reviewed the Response Time Standard – Issue Report and is recommending approval of this report to the Board.

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB accepts the Program Planning Committees recommendation and approves the [Response Time Standard – Issue Report](#) and directs staff to action the recommendations contained within the report.

Carried

7.1.4 Federal Funding for Social Housing

Connie Morphet, Director of Finance & Administration, walked the Board through the [Federal Funding for Social Housing – Issue Report](#).

In a [letter](#) dated October 31, 2017, it was announced that the annual allocations for 20121 to 2032 for each Service System Manager were published in the October 28, 2017 issue of *The Ontario Gazette*.

Manitoulin-Sudbury DSB currently receives federal funding for the public housing buildings through funding distributed by the Ministry of Housing (MOH). As debentures for public housing mature, the federal funding associated with the buildings is also terminated due to the end of operating agreements.

Federal funding is received for all the Non-Profits; Rent Supplement; and Urban Native projects. This funding terminates at the end of operating agreements which coincides with the completed mortgages for each project.

The untargeted Social Housing Agreement (SHA) funding was created by MOH using different assumptions and approaches used by Canadian Mortgage and Housing Corporation (CMHC) and the ministry. The untargeted funds are distributed proportionately among all Service System Managers based on their share of funding in each year.

There is a fluctuation in the untargeted funding going up and down over the period of the next 11 years with the funding eliminated in 2029. The approved 2018 Budget included federal funding of \$920,305. The 2018 untargeted SHA funding was \$97,658 but for the purposes of the 2018 DSB budget the untargeted funding included was \$36,255. The remaining \$61,403 would result in a year end surplus for 2018.

Staff are recommending that future budgets maintain the 2018 amount for the untargeted SHA funding until 2026. This is to ensure that the Municipal impact of \$127,427 in 2029 is mitigated. This will be reviewed annually by the DSB Finance Committee as they deliberate the annual budget.

Resolution 17- 84

Moved by: David Leonard

Seconded by: Vern Gorham

WHEREAS the Program Planning Committee has reviewed the Federal Funding for Social Housing – Issue Report and is recommending approval of this report to the Board.

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB accepts the Program Planning Committees recommendation and approves the [Federal Funding for Social Housing – Issue Report](#) and directs staff to action the recommendations contained within the report.

Carried

8.0 New Business

8.1 CAO Third Quarter Activity Report

Fern Dominelli, CAO, walked the board through the CAO Quarterly Report. This report will be shared with member municipalities who are encouraged to add it to Council agenda packages.

Resolution 17- 85

Moved by: Bruce Killah

Seconded by: Bill Baker

BE IT RESOLVED THAT the [2017 CAO Third Quarter Activity Report](#) be approved as presented.

Carried

8.2 2017 Third Quarter Unaudited Financial Report

Connie Morphet, Director of Finance & Administration, walked the Board through the 2017 Third Quarter Unaudited Financial Report, which is forecasting a year-end surplus of \$457,615.

Resolution 17- 86

Moved by: Paul Schoppmann

Seconded by: Dean Wenborne

BE IT RESOLVED THAT the [2017 Third Quarter Unaudited Financial Report](#) be approved as presented.

Carried

8.3 Employment Law – Bill 148

Ehren Baldauf, walked the Board through Bill 148 which was passed November 22, 2017. There are many changes some of which may impact the DSB. The Bill is being reviewed in detail and will be brought back to the Board if there are any items that directly impact the DSB.

8.4 Espanola & Area Community Mobilization Table

Donna Stewart, Director of Integrated Social Services, walked the Board through the creation of an Espanola & Area Community Mobilization Table.

The Espanola Health and Community Services Planning Network is a local group of several agency decision makers representing multiple key sectors in the local community service System. The group has come together around a common need and desire to build truly multi-sectoral, collaborative mechanisms for supporting those in our community to contribute to a healthier community for all.

In January 2017, the Espanola Health and Community Services Planning Network started the conversation about the function, roles and responsibilities of Rapid Mobilization Tables. The Network invited Stephanie Lefebvre from the Canadian Mental Health Association to give a presentation to the group on how this group functions in the City of Greater Sudbury in order to determine whether the same model can be applied to a rural and remote area, more specifically Espanola and Area.

A Situation Table is a team of multidisciplinary front-line professionals who regularly sit at the Situation Table. Participants have the opportunity to bring forward situations that represent “acutely elevated risk” to an individual, family or location. Participants must achieve consensus whether situations represent “acutely elevated risk” in order to for identifiable information is shared. The required agencies would then respond in a timely way to mitigate imminent threats of harm.

The group found that over 50 Situation Tables already exist in the Province of Ontario. The focus of the groups is: to identify multiple risks of individuals or families that can't be addressed by a single agency alone, focus on secondary prevention as opposed to being incident driven, engagement of acute care agencies and human service professionals, and collaborative intervention to connect services and supports.

In April 2017, the group formed a sub-committee to apply for a funding grant with a theme to ‘Creating a Safer Ontario through Community Collaboration’ through the Espanola Police Services Board for the creation of a Project Lead to spear head the development of a Situation Table model.

On July 27, 2017, the Espanola Police Services Board was informed by the Ministry of Community Safety and Correctional Services that the grant was approved for \$85,000.

A partnership agreement was formed between the Espanola Police Services Board and the Canadian Mental Health Association (CMHA) as this position would be overseen by the Manager of Service Collaboration who has led the Rapid Mobilization Table in the City of Greater Sudbury since its launch in early 2014.

The successful candidate for the Project Lead will begin the work with the subcommittee and the lead of CMHA in the very near future. The Project Lead will oversee the development of all aspects of a new Situation Table in the Espanola area.

8.5 Ministry of Education

Donna Stewart, Director of Integrated Social Services, walked the Board through the Child Care Funding Update.

On [October 26, 2017](#) the Ministry of Education shared that the need for improved wages and compensation for the early years and child care workforce was a recurring theme heard through the ministry's province-wide consultation over the fall 2016 and winter 2017.

A key priority of the Renewed Early Years and Child Care Policy Framework is the development of an early year's workforce strategy.

To support improving wages for the licensed child care workforce, the ministry will provide Consolidated Municipal Service Managers (CMSMs), District Social Services Administration Boards (DSSABs) and First Nations \$12.7 million in incremental funding for the first quarter of 2018, to support those staff currently earning under \$14 an hour.

The new investment will not require Service System Manager cost sharing and will include administration funding to support implementation. Staff have surveyed providers to determine the potential impact locally, there are two providers in the district with several staff paid less than \$14.00 per hour.

8.6 Ministry of Advanced Education and Skills Development

Donna Stewart, Director of Integrated Social Services, walked the Board through DSB audit with the Ministry of Advanced Education Skills Development (MAESD).

On September 25, 2017 staff were notified by DSB Employment and Training Consultant from the Ministry of Advanced Education and Skills Development of the Strategic Monitoring Plan for DSB Chapleau Office for Employment Services, Youth Job Connection, Youth Job Connection-Summer and Youth Job Link Programs.

The strategic monitoring process included three levels of monitoring: paper-based, targeted and comprehensive.

The purpose of the strategic monitoring process is to streamline the current monitoring process to better utilize existing tools and resources and to work with service delivery sites to focus on areas identified as needing additional support.

The monitoring/audit took place in-person on October 18 and 19, 2017. Prior to the in-person monitoring, staff were required to complete a Targeted Self-Assessment Questionnaire. The questionnaire formed the basis of DSB discussion with the Employment Training Consultant. Staff clarified a few questions that she had from this questionnaire during the in-person monitoring.

Following the in-person monitoring visit, staff received the monitoring feedback report for the [Youth Job Connect and Youth Job Connect-Summer](#), and the report for [Employment Service and Youth Job Link](#), which summarized their key findings, specific concerns and staff returned the feedback reports with completed required actions and timelines for completion.

The formal response was returned to MAESD on November 1, 2017 for both the [Youth Job Connect and Youth Job Connect-Summer](#) and the [Employment Service and Youth Job Link](#), with actions completed and reports on what is still in progress.

8.7 Ministry of Advanced Education and Skills Development

Donna Stewart, Director of Integrated Social Services, provided the board with an update on the Ministry of the Advanced Education and Skills Development (MAESD) internal staffing realignment.

On October 12, 2017, staff received a [bulletin](#) from Employment Ontario stating that the Deputy Minister of the Advanced Education and Skills Development (MAESD) recently announced that David Carter-Whitney will become the new Assistant Deputy Minister of the Employment and Training Division, effective October 16, 2017.

David Carter-Whitney is currently the ADM of the Postsecondary Education Division in MAESD where he has been responsible for Ontario's funding and accountability framework with universities and colleges, the Ontario Student Assistance Program, and Private Career Colleges.

This appointment is part of a larger ministry realignment aimed at enhancing their ability to deliver on ministry and government priorities.

A [memo](#) from the Deputy Minister about the realignment was released on September 8, 2017.

The Ministry executive team set out to accelerate and strengthen MAESD's ability to support the economy of the future for diverse learners and job seekers. This involved examining the ministry's core components, including advanced education learner access, postsecondary education policy, workforce strategies, as well as employment programs to drive job creation at all levels for a modern and sustainable workforce.

8.8 AMO Communication

Donna Stewart, Director of Integrated Social Services, walked the Board through the [Aging with Confidence: Ontario's Action Plan for Seniors](#) which was released by the Ontario government on November 7, 2017.

The plan includes commitments to a range of measures intended to support seniors including enhancing municipal services.

Ontario will be investing \$155 million over 3 years through the action plan. This will include improving long-term care homes, supporting age-friendly communities, and providing additional services to seniors.

Association of Municipalities Ontario (AMO) has advocated for:

- increased hours of care in long-term care homes;
- enhancing culturally appropriate practices;
- engaging in a capacity review to determine the need for more long-term care beds;
- better transportation options in rural and northern areas; and, expansion of age-friendly programs that support municipal government to provide services to seniors.

A full set of recommendation can be found in AMO's Health Task Force policy paper, [Strengthening Age-Friendly Communities and Seniors' Services for 21st Century Ontario: A New Conversation about the Municipal Role](#).

9.0 Canada's National Housing Strategy

Fern Dominelli, CAO, walked the Board through the highlights of the [Canada's National Housing Strategy](#).

New Legislation:

This would introduce a bill to enable new legislation that promotes a human rights-based approach to housing. The new legislation will require the federal government to maintain a National Housing Strategy that prioritizes the housing needs of the most vulnerable.

A New Federal Housing Advocate:

It is critical that those most affected by the National Housing Strategy are meaningfully involved in its ongoing development. Through the creation of a new Federal Housing Advocate, vulnerable groups, low-income Canadians, and people with lived experience of housing need will have the opportunity to raise systemic issues or barriers they face in accessing adequate housing. The Federal Housing Advocate will provide advice to Canada Mortgage and Housing Corporation and the responsible Minister, identifying potential corrective actions to these systemic barriers.

A New National Housing Council:

A new National Housing Council will be established to promote participatory and evidence-based analysis to support the National Housing Strategy. The Council will bring together representatives from the federal government, provinces and territories, municipalities, the housing sector, the research community and people with lived experience of housing need to provide ongoing input on the National Housing Strategy. The National Housing Council will begin its work in 2018.

A New Community-Based Tenant Initiative:

Achieving greater awareness of housing challenges faced by vulnerable people, including those living in community housing, is important for fostering inclusion.

A New Public Engagement Campaign:

Discrimination and stigmatization of low-income households are barriers to ensuring affordable housing is fully integrated into communities. Reducing discrimination and stigma are pillars of a human rights-based approach to housing.

National Housing Co-Investment Fund:

The federal government is creating a \$15.9-billion federally managed National Housing Co-Investment Fund. The National Housing Co-Investment Fund alone is expected to create up to 60,000 new units of housing and repair up to 240,000 units of existing affordable and community housing. The Fund will consist of nearly \$4.7 billion in financial contributions and \$11.2 billion in low interest loans. The Government's recently announced Rental Construction Financing Initiative will be integrated into the National Housing Co-Investment Fund, as will the Government's recently created Affordable Rental Innovation Fund.

Affordable Housing:

30% of units must have rents at less than 80% of median market rents, for a minimum of 20 years. Renewal and Repair - 30% of units must have rents at less than 80% of median market rents, for a minimum of 20 years

Green:

At least 25% reduction in energy consumption and greenhouse gas emissions over national building and energy codes must be achieved. Renewal and Repair. At least 25% reduction in energy use and greenhouse gas emissions relative to past performance must be achieved

Accessible:

20% of units must meet accessibility standards and projects must be barrier-free or have full universal design

Renewal and Repair - 20% of units must meet accessibility standards and projects must be barrier-free in common areas.

10.0 Next Meeting – January 25, 2018

11.0 Adjournment

Resolution 17- 87

Moved by: Bruce Killah

Seconded by: Ned Whynott

BE IT RESOLVED THAT we do now adjourn at 12:00 p.m. until the next regular meeting to be held, in the DSB's Espanola Mead Boulevard Board Room on January 25, 2018.

Carried



Chair



CAO (Secretary-Treasurer
of the Corporation)