



## **2019 Second Quarter Activity Report September 26, 2019**

The following is the most recent consolidated Quarterly Report that the DSB will be sending to member municipalities and posting on the public website. Expect Quarterly Reports in February, May, September, and November of each year.

The program statistics are provided separately and updated monthly. They are available on the website by clicking the following link: [Monthly Program Statistics](#)

### **CAO Overview**

The DSB 2019 Second Quarter (Unaudited) Financial Report was presented to the Board and projects a year-end municipal **deficit of \$302,947**. This deficit includes Ontario Works forecasted to be under budget by \$19,200. Children's Services is forecasted to be on budget. Social Housing is forecasted to be under budget by \$220,003. Paramedic Services is forecasted to be over budget by \$630,893. Interest revenue on non-reserve accounts is forecasted to be a \$88,743 surplus over budget.

The DSB quarterly financial reports are available on the DSB website by clicking the following link: [Quarterly Financial Reports](#)

### **Paramedic Services**

#### **External Paramedic Recruitment**

Paramedic Services completed an external hiring process for 2019. The recruitment included the successful employment of two candidates who were DSB staff working as Patient Transfer Service Attendants. The successful migration of these members to Paramedic Services is an example of how the integration of multi-tiered service delivery can allow for system growth and evolution. Four other candidates were also hired during this process, with only two recruits pending Provincial certification. By the end of the quarter, all 6 staff were in possession of Provincial Licensing as Paramedics.

The 2019 recruitment included Psychological Assessments, a program implemented by DSB in 2017, and one that has been the subject of much interest from Paramedic Services across Canada.

#### **2019/2020 MOHLTC Budget Process for Wikwemikong**

The DSB submitted the Wikwemikong budget proposal to the MOHLTC during the second quarter period. The submission included language to ensure outstanding costs from the

2018/2019 year were remunerated. As a result of significantly delayed budget approvals by the province, the service has, in collaboration with the other First Nations Communities, raised concern over effective and stable provincial funding. The Ministry of Health has committed to be more responsive.

### **Non-Urgent Patient Transfer Service Negotiations**

The service successfully negotiated a four-year collective agreement with OPSEU that captures the Patient Transfer Service (PTS) staff. This agreement has been ratified by both the union members and the DSB Board of Directors. The agreement includes annual wage increases of 2% for 2019, 1.75% for 2020, 1.75% for 2021 and 1.5% for 2022.

### **Ministry of Health Certification Process.**

Paramedic Services was a recipient of The Ministry of Health's Land Ambulance Review process. Paramedic Services are subject to this certification program every three years. Staff were well prepared for the review, and the exit interview performed by the Ministry Inspectors was very positive. The Ministry team complimented the systems in place for preventative maintenance of fleet and equipment. They also commented for the record on the outstanding professionalism of the DSB's Paramedics and management team.

### **Community Paramedicine Update**

Paramedic Services received one-time funding from the LHIN in the second quarter to allow for continued contracting of a Medical Director for Community Paramedicine programs, and funding to continue utilization of the Interdev Radius system for Community Paramedicine documentation and client tracking. While the funding approved did not allow for expansion of the DSB Community Paramedicine program into the eastern geography, the service has continued to lobby for such system evolution.

### **Collaborative Education Model**

In 2019, Paramedic Services has continued the successful collaborative training initiative with Health Sciences North Centre for Prehospital Care (HSNCPC). This program began in 2017, with DSB, Paramedic Services will be delivering all face to face training in collaboration with Base Hospital.

## **Children's Services**

### **Child Care Funding**

On April 18<sup>th</sup> the [Child Care and Early Years Allocations](#) were shared with staff. The Ministry of Education confirmed that for 2019 the DSB allocation will be \$6,387,491.00 a reduction of \$36,974.00, this is mainly due to a reduction in Wage Enhancement Grant funding and the cancellation of Fee Stabilization funding.

The Child Care Funding Formula data elements have been updated. These updated data elements will result in corresponding changes to CMSM/DSSAB 2019 childcare allocations. The Ministry will be setting service targets to align with any funding changes

Beginning in April 2019, CMSMs/DSSABs were to be required to cost-share the operating portion of Expansion Plan funding at a rate of 80/20 provincial/municipal and all administration funding, including Wage Enhancement administration funding, will now be cost-shared at a rate of 50/50.

The threshold for allowable administration funding municipalities can spend on childcare will be reduced from 10% to 5%. Staff are in the process of reviewing the impact of the cost share requirements and administration reductions.

On June 7<sup>th</sup>, staff received confirmation of the [revised childcare allocations](#), transfer payment agreement amendments and updated funding guidelines for [Child Care](#) and [EarlyON](#). Changes to cost sharing and administrative threshold amounts have been deferred to January 1, 2020. Two [resolutions](#) were introduced at the NOSDA AGM regarding childcare administration and expansion cost share requesting a phased in approach to help CMSM's and DSSABs plan effectively.

Service delivery partners are expected to take steps to modernize and transform their operations, to identify and realize opportunities for efficiencies, improved service delivery and better outcomes. Staff are currently looking for efficiencies without reducing service or increasing fees for parents.

As announced in the 2019 Budget, the province is introducing the new Ontario Child Care Access and Relief from Expenses (CARE) tax credit. More information about the CARE tax credit will be provided as it becomes available.

The province is working on a new childcare plan that meets family's needs by making childcare more affordable, increasing choice and availability of childcare, reducing administrative burden and improving quality.

In 2019 the ministry will also be considering updates to the Child Care Funding Formula to address sector feedback and reduce administrative burden.

### **Legislative Changes**

On April 3, 2019, Bill 66, Restoring Ontario's Competitiveness Act, 2019, received Royal Assent. Bill 66 includes [four legislative amendments](#) to the Child Care and Early Years Act and the Education Act. A series of [proposed regulatory changes](#) were posted on the Regulatory Registry for public comment until May 19, 2019.

### **AMO Submission**

AMO provided a [submission](#) to the Ministry of Education, highlighting their willingness to work with the Province to expand access to more affordable, high quality and safe

licenced child care. The recommendations in their submission are based on the analysis and advice provided by OMSSA.

### **OMSSA Summit/Executive Summary**

On January 23 and 24, OMSSA hosted a summit of senior children's services leaders.

The summit was designed in alignment with the new government's priorities in early years and childcare. After the summit, a [summary](#) was prepared and shared with the Ministry of Education.

## **Ontario Works**

### **Ontario Works Caseload**

In the second quarter of 2019, the Ontario Works/Temporary Care caseload average is 535. Compared to last year at this time, the caseload has decrease by 6%.

### **Ministry of Children, Community and Social Services**

Staff received a [memo](#) indicating that this year, the ministry has updated the OW service delivery priorities, along with existing guidelines and business practices to strengthen program accountability, oversight and integrity. The ministry has identified service delivery priorities grouped within the following four pillars:

- 1. Improving Employment Outcomes**
- 2. Enhancing Accountability for Achieving Outcomes**
- 3. Amending Service Contracts (in-year) related to Employment Targets**
- 4. Strengthening Fiscal Accountability**

### **Employment Ontario**

The DSB continues to deliver Employment Ontario programs in our Chapleau North area. In April 2019, the Ministry of Training Colleges and Universities has transferred delivery of the Canada Ontario Job Grant (COJG) back to the Ministry. In addition, the Youth Job Link (YJL) and Employing Young Talent Incentive (EYTI) have been cancelled provincially. The DSB continues to work diligently with the Ministry as we work through the official review process.

### **Employment Services**

In the second quarter alone, 610 individuals accessed our Employment Resource Centre. The DSB staff are working very closely with local employers and fostering relationships.

### **Youth Job Connection and Youth Job Connection Summer**

Youth Job Connection continues to provide more intensive, targeted support for youths between the ages 15 and 29 who are neither in education, employment or training. These

youths present multiple barriers to employment including poverty, homelessness, disability and mental health.

Youth Job Connection Summer, which is a program geared to high school students facing challenging life circumstances is delivered through the summer months for youths between the ages of 15 to 18. To date, 36 students have been placed for this upcoming summer.

## **Ontario Health Teams**

Ontario Health Teams are being introduced to provide a new way of organizing and delivering services in local communities. Under Ontario Health Teams, the health care providers will work as one coordinated team, no matter where they provide care.

Currently within the DSB catchment area, there are several groups considering the formation of an Ontario Health Team without establishing clear geographic boundaries or the population they intend to serve. As an agency that provides social and community services as well as Paramedic Services and Non-Urgent Patient Transfer, the DSB is interested in being involved.

## **Social Housing**

### **Sale of DSB Properties**

The DSB is the Landlord to 288 units and acts as Service System Manager for another 114 Non-Profit Housing Provider Units.

To ensure that we are meeting the needs of each of our municipalities, the DSB regularly reviews the assets on hand and the needs of those seeking housing within our communities.

In a [Social Housing Portfolio Renewal – Revised Issue Report](#) to the Board, in October 2018, the projected costs were provided to the Board for each DSB directly run property to inform the Board of the potential impact of said costs in the budget.

The Board made the decision in May to sell the 10-Unit Building in Gore Bay known as Woods Lane. DSB Staff have been in contact with the residents of this building and are in discussion with each on a relocation plan. As of the end of the quarter, there were 4 tenants that had yet to be placed within the DSB Portfolio or advise of their plans to relocate.

The Board also made the decision in May to sell the 3 family dwellings in Espanola. DSB staff have met with residents of these rental homes to discuss the DSB's intention to sell the properties and discuss the option to be offered the first opportunity to purchase the properties. Residents have been provided with information pertaining to the Home Ownership Program.

## **Direct Shelter Subsidy (DSS)**

Staff continue to identify and complete the application process with eligible applicants for the DSS program. All applicants receiving the benefit are deemed housed. As of the end of this quarter there were 214 active DSS recipients. This program continues to be a valuable option for folks in making their accommodations affordable.

## **Waiting list (Applicants)**

As of June 30<sup>th</sup>,2019 the number of waiting applicants increased by 5.6%. A view of the applicant breakdown is as follows: total applications to end of quarter is 505.

1 Bedroom	395 - (+20)	2 Bedroom	46 - (+5)
3 Bedroom	40 - (+3)	4 bedroom	24 - (-1)

## **Transitional Community Support Worker (TCSW)**

Our new Transitional Community Support Worker has now completed her training and job shadowing with CMHA Sudbury-Manitoulin and occupies her position full-time in the LaCloche Region. She is working on building relationships with residents and growing her Caseload.

## **Income Mixing**

Per DSB Policy, every effort is being made where the waitlist allows, to mix the Social Housing Buildings with RGI, Affordable and Market Rent tenants. Although this process may take time, we have secured 9 full market rent tenants and 13 affordable rent tenants throughout the portfolio.

## **Smoke Free Housing – Unit Count-down**

As of the end of the second quarter, 149 of the 288 or **52%** of units are designated as Smoke-free. Units are designated as turn-over occurs.

## **Annual Community Gardening Event and BBQ Collaboration**

This annual event has been an attraction in communities for several years now.

The Chapleau Event was co-ordinated by the local Chapleau Child Care Centre with the assistance of local DSB Staff. The Event took place on June 6, 2019 on site at the DSB property. There were 209 community members in attendance at the event, making this another huge success in this community!

The Espanola Event was co-ordinated by Our Children Our Future and the DSB on a Friday June 21. Although the event did not see an increase in numbers from last year, it was deemed a success with 150 Community Members in attendance.

## Ministry Updates

Two new programs have been launched in 2019-20 to support the Community Housing Renewal Strategy, leveraging federal investments under the bilateral agreement between the Ministry of Municipal Affairs and Housing and Canada Mortgage and Housing Corporation.

Canada-Ontario Community Housing Initiative (COCHI) will provide funding to replace Federal funding as it drops off in the coming years.

Ontario Priorities Housing Initiative (OPHI) will provide funding to address local priorities for Housing Supply and Affordability and basically replace the current IAH Extension program that drops off in this fiscal year. A breakdown of funding allocations is in the chart below.

<b>Program</b>	<b>2019-20 Allocation</b>	<b>2020-21 Allocation</b>	<b>2021-22 Allocation</b>
<b>Investment Affordable Housing</b>	\$186,000	N/A	N/A
<b>Community Homelessness Prevention Initiative</b>	\$619,268	\$766,183	\$766,183
<b>Canada-Ontario Community Housing Initiative</b>	\$31,587	\$75,240	\$203,673
<b>Ontario Priorities Housing Initiative</b>	\$282,500	\$146,400	\$227,800

## Housing & Homelessness – Update Year 5 & Plans for 5-Year Plan Review

The Housing and Homelessness Plan review was undertaken to report on progress of the DSB's Priorities to date as stated in the current plan. Each of the priorities are reviewed and reported on, emphasizing accomplishments and measurements. Details of this report can be found [here](#)

Additionally, Service Managers are required to do a fulsome review and/or update of the plan based on current priorities. The report is due to the Minister of Housing by the end of 2019. The DSB has undertaken to hire a consultant to assist with this task as there is much co-ordination involved in undertaking a community consultation.

## **Infrastructure & Asset Management**

### **Ontario Renovates**

The second quarter saw twenty potential candidates for the Ontario Renovates Program, the packages are currently under review and the successful applicants will move to the approval process.

There were no successful applicants for the Home Ownership Program.

### **Supervisor of Infrastructure & Asset Management**

The Supervisor of Infrastructure & Asset Management, Patrick Wittmann departed the organization in March. The position is currently unoccupied, and a replacement is being sought.

### **Infrastructure Maintenance Repairs and Capital Projects**

After a successful tendering process, major repairs were made to three properties. Roof replacement was completed at 66 Robinson St., Little Current; 78 Pine St., Chapleau and at all seven buildings in Arthur Court, Espanola.

A public request for tender was made regarding the creation of an accessible public washroom at 70 Barber St. Espanola; no bids were received. This project is under re-evaluation.

There were 12-unit turnovers started in the 1st quarter, and 17-unit turnovers in the 2<sup>nd</sup> quarter. There were 7-unit turnovers in April 4-unit turnovers in May and 5-unit turnovers in June.

Sheds to protect automatic backup generators were completed in May at four Paramedic stations; Chapleau, Wikwemikong, Mindemoya and Gore Bay. These sheds will provide protection to the generators from weather; namely snow accumulation. All air make up units were serviced, and annual inspections completed.

### **Workorders**

In the second quarter 363 Workorder requests submitted. There were 142 workorder requests submitted in April, 128 submitted in May and 93 submitted in June.

### **Summary**

If municipal Councils have any questions or would like DSB staff to attend a municipal Council meeting, please feel free to contact me at the address below.

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