



2019 First Quarter Activity Report May 23, 2019

The following is the most recent consolidated Quarterly Report that the DSB will be sending to member municipalities and posting on the public website. Expect Quarterly Reports in February, May, September, and November of each year.

The program statistics are provided separately and updated monthly. They are available on the website by clicking the following link: [Monthly Program Statistics](#)

CAO Overview

The DSB 2019 First Quarter (Unaudited) Financial Report was presented to the Board and projects a year-end municipal **deficit of \$552,381**. This deficit includes Ontario Works forecasted to be over budget by \$88,700. Children's Services is forecasted to be over budget by \$177,138. Social Housing is forecasted to be under budget by \$164,588. Paramedic Services is forecasted to be over budget by \$536,720. Interest revenue on non-reserve accounts is forecasted to be a \$85,589 surplus over budget.

The DSB quarterly financial reports are available on the DSB website by clicking the following link: [Quarterly Financial Reports](#)

Paramedic Services

2019 Hiring Process

Paramedic Services closed the external posting for Paramedics in late first quarter, and a decision was made to hire 6 external candidates for Primary care positions. The orientation and deployment of these new staff is intended to be complete by early may, 2019.

Non-Urgent Patient Transfer Service

In the first quarter of 2019, the Northeast Local Health Integration Network's non-urgent patient pilot project remained operational with no decision related to a permanent model. By the end of the quarter, the pilot project had been fully operational for 6 years. The direction from the LHIN was to continue the service delivery as funded. DSB staff have continued to ensure stakeholders and the DSB Board of Directors are briefed on all evolutions surrounding the non-urgent patient system delivery for Northeastern Ontario.

2018/2019 Paramedic Funding for Wiikwemkoong

Unlike the DSB funding cycle, the Wiikwemkoong Paramedic Service fiscal year operates from April 1 to March 31. The Province issues funding letters at some point in time during that period. While the DSB funding for 2018 was received in a timely manner, specifically in early May of 2018, funding for First nations Services, including for Wiikwemkoong operations, was delayed. As of March 31, 2019, funding had not been received for the period ending March 31, 2019.

The MOHLTC ADM met with stakeholders in early April to confirm that funding would be forthcoming, and future funding would not be similarly delayed.

Response Time Standard Reporting for 2018 Compliance

Each Land Ambulance Service in Ontario is required, by Legislation, to prepare and submit an annual plan for response time compliance, based upon patient acuity. The plan must be submitted to the Government by the end of October for the following year. Additionally, each service must report to the Government its success by March 31st of each year, for the previous year. Manitoulin-Sudbury DSB Paramedic Services submitted the [2018 response time compliance](#) to the Government in accordance with Legislation. Each metric for the 2018 assessment period was exceeded. The service has noted that efforts to increase staffing levels, and Deployment planning have positively impacted on response times.

Ministry of Health and Long Term Care Service Review

Each Paramedic Service in Ontario is subject to a Certification process carried out by the MOHLTC every three years. Manitoulin-Sudbury DSB Paramedic Services has received notice that it will be subject to such a review in early June of 2019. Preparation for this review is underway and will continue to be a focus for staff, in advance of the June date.

Peer Support and Paramedic Resiliency

Manitoulin-Sudbury DSB Paramedic Service's Peer Support Program entered its third year of operation in the first quarter of 2019, with a reboot meeting between Peer Support team members and Dr. Laidlaw. Paramedic Services continues to explore opportunities to support to the wellbeing of all Paramedics through engagement with the Peer Team and staff.

The organization is working to deliver a refocused session on resiliency for all staff, to be delivered in 2019. Dr. Laidlaw has

Deployment Plan

Paramedic Services released its newest [Deployment Plan](#), Version 6.0 in the first quarter of 2019. The document sets out for stakeholders and staff the service delivery model.

This plan refocused on the nature of Paramedic Services as a public safety agency, ensuring that emergency response capacity is not negatively impacted by the interfacility transportation needs that have resulted from regionalized health care. Staff have met with hospital partners and external agencies such as Ornge and Critical Care to ensure that system needs are being considered on a macro level.

Children's Services

OMSSA Summit

In January, OMSSA hosted a summit of senior children's services leaders. The purpose of the summit was to identify priorities and positions and to bring forward relevant technical recommendations to assist with the development and implementation of the Province's new Child Care plan.

The summit was designed in alignment with the new government's priorities in Early Years and Child Care affordability, access, choice and reducing administrative burdens as stated by the province.

After the summit, a [summary](#) was prepared and shared with the Ministry of Education. The following priorities were shared:

- Quality
- Affordability
- Access
- Choice
- Reducing Administrative Burden
- Partnership with the Province

Bill 66 Restoring Ontario's Competitiveness Act

On December 6, 2018 the Ontario government introduced the "Restoring Ontario's Competitiveness Act". This bill resulted in changes to the Child Care and Early Years Act, 2014. Public hearings were limited to one day on Monday March 18, 2019.

The government proposed that the bill would:

Remove restrictions on home-based child care providers, including allowing additional children, to make it easier for parents to find affordable child care.

The government indicated that proposed changes under the *Child Care and Early Years Act, 2014* would remove some restrictions on home-based child care providers, which would increase flexibility in the number and ages of children they can care for.

Lower the age of children that authorized recreation programs can serve from six to four. This change under the *Child Care and Early Years Act, 2014* would allow children

who are four years old to take part for up to three hours in authorized recreation programs before and after school.

Ontario Works

Ontario Works Caseload

In the first quarter of 2018, the Ontario Works/Temporary Care caseload average is 547. Compared to last year at this time, the caseload has decrease by 4%.

Employment Services

The DSB has completed another successful year delivering Employment Ontario Employment Services in the Chapleau North area. With the exception of one target, the DSB has surpassed all the targets set by the Ministry of Training, Colleges and Universities. The DSB assisted a total of 86 individuals in securing local employment, access training and education. In the first quarter, 556 individuals accessed our Employment Resource Centre.

Service System Management for Employment

On February 12, the Ontario Government announced a plan to transform employment service to help job seekers find and keep good jobs and help employers recruit the skilled workers they need.

Ontario's plan for transforming employment services includes:

- Launching a refreshed labour market information website to help people explore careers, education and training opportunities, and help businesses find the right workers.
- Integrating social assistance employment services into Employment Ontario to help the province's most vulnerable, including people with disabilities, to break free from the poverty cycle.
- Introducing a new model to manage the employment service system more effectively. The selection of service system managers will be determined through a new, competitive process and open to any public, not-for-profit and private sector organization, as well as consolidated municipal service managers and district social services board service managers.
- Changes to Ontario's employment services will be implemented gradually, beginning with three prototypes in fall 2019. The government will immediately begin engaging with key stakeholders about the transformation and will be working closely with delivery partners to phase-in changes in a manner that addresses local needs.

- The Ministry intends to announce three prototype communities wherein a vendor will be selected to operate as Service System Manager to achieve meaningful employment outcomes.

The DSB has joined with 9 DSSAB's and the City of Greater Sudbury to submit a proposal to serve as the Service System Manager for employment services.

The DSB is interested in serving as one of the three prototype communities through its coordination with the group of 10 Northern Service Managers which will provide true Service System Management, including Affordable Housing, Quality Child Care, and Financial Supports, leading to meaningful and lasting employment outcomes.

Social Housing

Direct Shelter Subsidy (DSS)

Staff continue to identify and complete the application process with eligible applicants for the DSS program. All applicants receiving the benefit are deemed housed. At the beginning of the year our number of active recipients receiving Direct Shelter Subsidy was 200. At the end of this quarter there were 208 active recipients. This program continues to be a valuable option for folks in making their accommodations affordable.

Waiting list (Applicants)

At March 31st the number of waiting applicants increased by 14%. A breakdown of the applicant breakdown is as follows: total applications to end of quarter is 478

1 Bedroom	375 - (+39)	2 Bedroom	41 - (+5)
3 Bedroom	37 - (+9)	4 bedroom	25 - (+6)

Community Paramedicine Wellness Clinics

Community Paramedicine Clinics continue to be a valuable asset in maintaining healthy communities throughout the LaCloche-Manitoulin Districts. We continue to bring the advertising of our clinics to the Communities both through Community Partners and local advertising, with the hope that the community will participate.

Transitional Community Support Worker (TCSW)

Tracy Van Horne is the new Transitional Community Support Worker in the LaCloche Region. Tracy has been committed to her training period with CMHA Sudbury-Manitoulin since mid-February and will take over the LaCloche Region at the beginning of the second quarter of 2019. CMHA has continued to supply our residents with support throughout the recruiting process.

Community Tax Clinics

The Manitoulin-Sudbury DSB partnered with Credit Counselling Sudbury to host free income tax clinics for residents and the Community at large. The clinics started in March and additional clinics are being held in April in Espanola, Little Current, Mindemoya and St.-Charles. These are free for low income families and individuals, and the filing is done in the Social Housing Common Rooms.

New Horizons for Seniors Grant

The Manitoulin-Sudbury DSB has been successful in our [grant application](#) through the New Horizons for Seniors Program. The grant awarded is \$25,000.

The program is designed for organizations that are looking to promote senior inclusion and help Senior residents and community members who are looking to make a difference with others in the Community. The project submitted will convert the 2 Public Washrooms at the Social Housing Building located at 70 Barber Street in Espanola, into one fully Accessible Public Washroom.

The building has been hosting Community Events such as Community Paramedicine, Income Tax Clinics, Health Unit Clinics, and events with Community Living Espanola and will benefit from having a more accessible facility to use.

Income Mixing

Every effort is being made where the waitlist allows, to mix the Social Housing Buildings with RGI, Affordable and Market Rent Tenants. Although this process may take time, we have secured 9 full market rent tenants and 13 affordable rent tenants throughout the portfolio. DSB Staff review the waiting list when filling vacancies in buildings to determine if there is the possibility of increasing the revenue by filling vacancies with Affordable and Market Rents whenever possible.

Smoke Free Housing

As of the end of the first quarter, 144/288 of the portfolio's units are designated as Smoke-free. This represents **50%** of the full portfolio at this time. Units are designated as turn-over occurs.

Infrastructure & Asset Management

Ontario Renovates

There was one client approved for the Ontario Renovates program during the quarter. The project funded was in the Sudbury North region. As of March 31, 2019, the team successfully allocated 100% of the Ontario Renovates budget.

Supervisor of Infrastructure & Asset Management

There were no major construction projects underway during the first Quarter of 2019. Significant snowfall resulted in several housing buildings requiring snow removal to ensure no structural damage.

Infrastructure Maintenance Repairs and Capital Projects

The first quarter resulted in 335 Workorder requests submitted; there were 341 work orders during the first quarter in 2018. There were 121 workorder requests submitted in January 108 submitted in February and 106 submitted in March.

There were 12-unit turnovers started in the 1st quarter.

Electrical Safety inspections were carried out at all the DSB owned buildings with subsequent deficiencies resolved before the quarter end. Snow removal has been successful at all buildings throughout the quarter with a combined effort from the custodians and contractors. We had a large increase in snow volume and ice storms during this quarter.

Summary

The DSB had a very busy first quarter. If municipal Councils have any questions or would like DSB staff to attend a municipal Council meeting, please feel free to contact me at the address below.

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