



2018 Second Quarter Activity Report Sept. 27, 2018

The following is the most recent consolidated Quarterly Report that the DSB will be sending to member municipalities and posting on the public website. Expect Quarterly Reports in February, May, September, and November of each year.

The program statistics are provided separately and updated monthly. They are available on the website by clicking the following link: [Monthly Program Statistics](#)

CAO Overview

The DSB 2018 Second Quarter (Unaudited) Financial Report was presented to the Board and projects a year-end municipal share **deficit of \$108,559**. This deficit includes Ontario Works over budget by \$13,800. Children's Services is on budget. Social Housing is under budget by \$201,068. Paramedic Services is over budget by \$309,219. Interest revenue on non-reserve accounts is \$13,392 under budget.

The DSB quarterly financial reports are available on the DSB website by clicking the following link: [Quarterly Financial Reports](#)

Paramedic Services

Organizational Changes

Paramedic Services has undergone significant changes over the past year, and the departmental redesign reached a significant milestone in the second quarter of this year. Dennis Quenneville joined the organization as the fourth Paramedic Superintendent, allowing for 24/7 Superintendent coverage for the first time ever.

In the second quarter, the DSB also welcomed 7 new Primary Care Paramedics. These staff bring a varied history, from new graduates, to one member who has nearly 20 years in the profession.

The PTS pilot program has continued to yield extremely positive results, following expanded efforts to improve system efficiencies, something initiated in 2017. April of 2018 resulted in more than 160 non-urgent patient transfers and led to the lowest utilization of Paramedic resources for non-urgent work ever. Northeast LHIN has continued to fund this pilot program and has suggested that it will be supported through the end of 2018.

The Board approved the implementation of the [Strategic Deployment](#) changes and agreed to a go live date for these changes in the third quarter of 2018.

2017/2018 MOHLTC Paramedic Service Funding

The DSB submitted the Wikwemikong budget proposal to the MOHLTC during the second quarter period. The submission included requests for one-time funding to allow the purchase of a replacement Paramedic Response Unit. Additionally, the DSB has requested one-time Provincial funding for purchase and installation of a generator at the station. Provincial funding was received for repair and improvement to the station driveway and tarmac.

During the second quarter, the DSB received funding from the Province to offset costs related to Post Traumatic Stress Disorder mitigation strategies. Additionally, the Ministry of Health and Long-Term Care issued 2018 50/50 Land Ambulance funding, something historically received in the fourth quarter. This early funding allowed for deployment of a Paramedic Response Unit through the end of 2018.

Community Paramedicine Update

The second quarter of 2018 was an extremely positive period for Community Paramedicine program. The service receives one-time funding from the Province that allowed for implementation of an integrated documentation/charting software that links to the patient records system used for 911 volumes. The service was also issued one-time funding to pilot the contracting of a Medical Director to oversee Community Paramedicine, and one-time funding to purchase point of care testing equipment that will assist Community Paramedics in early detection of illnesses.

Community Paramedics implemented a program where wellness clinics would be operated at seniors' luncheons in both St. Charles and Noëlville. Early indications of success included the engagement of nearly 200 clients.

Vehicle Locator/Driver Behaviour Management

The DSB approved the [Road Safety and Electronic Patient Call Reporting - Issue Report](#) which involved the migration from Zoll Road Safety to Ferno-AceTech as the vendor for an Automated Vehicle Tracking (AVL) system/Driver Behavior Modification System. Full implementation of this new product was completed in the second quarter of 2018, and the success of this implementation was realized immediately.

Electronic Patient Records System

In the second quarter of 2018, the DSB contracted with Interdev Technologies Inc. to implement the I-Medic [patient record solution](#), following a short trial program with the product. The rollout was effortless, and the results have been extremely positive with increased staff satisfaction.

Tracked Stair Chair Program

The DSB approved the capital purchase of the Stryker [Tracked Stair Chair](#), a change from the earlier model. The support for this change was in response to the identification of equipment related injuries, and a desire to address such. The product rollout is set for midway through third quarter of 2018.

Collaborative Education Model

The DSB continued the collaborative training initiatives initially implemented with Health Sciences North Centre for Prehospital Care (HSNPCP) in 2017. This initiative allowed Paramedic Services staff to work with Base Hospital personnel to ensure effective maintenance of certification education, while engaging to receive Base Hospital assistance with specific service related training.

Children's Services

Workforce Strategy

One of the key areas of action identified in [Ontario's Renewed Early Years and Child Care Policy Framework](#) is the establishment of an early years and child care workforce strategy that will identify ways to improve hiring, retention, recruitment, recognition and professional development. R.A. Malatast & Associates Ltd. lead a [workforce study](#) to inform the workforce strategy, the study was released in April 2018. The study will complement, inform and coordinate with work currently being undertaken by the province's Workforce Strategy Technical Advisory Group.

The Strategy was a commitment in *Ontario's Renewed Early Years and Child Care Policy Framework*, and includes the following five action areas to support educators:

1. Establishing Fair Compensation
2. Improving Working Conditions
3. Enhancing Skills and Opportunities
4. Valuing Contributions
5. Increasing Recruitment

At this point we are awaiting direction from the new government on the Workforce Strategy.

Base funding for Licensed Home Child Care Agencies

Staff received a [memo](#) on May 8, 2018 advising of a new investment of \$19.5 million in licensed home child care: starting in fiscal year 2018/19, the government is providing dedicated base funding for licensed home child care agencies to give Ontario children and families more choice for high-quality care.

The intent of this base funding is to support the provision of stable, predictable funding to assist licensed home child care agencies with forecasting, planning, and actively recruiting more providers.

Staff will be working closely with the two agencies who offer licenced home child care to determine funding needs.

Regulatory Changes

The Ministry of Education sent a [memo](#) in July to remind Early Years and Child Care Partners, Licensees, Service System Managers, First Nations and School Boards of the regulatory changes that came into effect on July 1, 2018.

The Ministry filed regulations March 1, 2018 under the Child Care and Early Years Act, 2014 (CCEYA). A number of new and amended regulatory provisions came into effect on March 1. In addition to those provisions, there are a number of regulatory changes that came into effect July 1, 2018.

Proposed regulatory changes were posted on the Ontario Regulatory Registry website for public comment from October 2, 2017 until December 1, 2017. Many of these changes have been informed by feedback from the early years and child care sector.

Through this engagement process, the ministry received over 160 submissions from parents, municipalities, licensees, school boards, recreation partners, advocacy groups and professional associations, registered early childhood educators, and individuals.

The regulatory changes effective July 1, 2018 are focused on 5 key areas:

1. Administrative and record keeping requirements;
2. Enforcement provisions;
3. Requirements for authorized recreational and skill building program providers;
4. Funding regulations, to align with existing funding policies and practices;
5. Technical provisions, including language updates.

Child Care Quality Assurance

The Manitoulin-Sudbury DSB is committed to quality programs for all children. High quality programs respect diversity, equity, and inclusion and should value the language and cultural needs of our communities. There are several areas of staff development which require immediate and ongoing attention outlined in the reports. The Manitoulin-Sudbury DSB Quality Assurance Program should conduct site visits for all Early ON

programs in the coming months and develop responsive capacity building plans to support program and staff growth.

Staff consulted with other service system managers to determine best practices and review existing quality assurance programs. Since the consultation a new government was formed, and it is unknown at this time if child care will be impacted. Quality Assurance is currently being contracted to Our Children Our Future and will remain status quo until we receive our funding allocation.

Ontario Works

Ontario Works Caseload

In the second quarter of 2018, the Ontario Works caseload average is 570 compared to last year at this time, the caseload has increased by 11%.

Employment Ontario

The DSB continues to deliver Employment Ontario programs successfully in the Chapleau North area. In the second quarter, 579 individuals accessed our Employment Resource Centre. The DSB staff are working very closely with local employers, fostering relationships and new relationships are being developed with employers. The DSB continues to work diligently with the Ministry of Advanced Education and Skills Development (MAESD) and the community at large to ensure high quality of service.

Youth Job Connection and Youth Job Connection Summer

Youth Job Connection will continue to provide more intensive, targeted support for youths between the ages 15 and 29 who are neither in education, employment or training. These youths present multiple barriers to employment including poverty, homelessness, disability and mental health. We are gearing up for the Youth Job Connection Summer beginning in July. We have 47 students being placed with local employers this upcoming summer.

Social Housing

Direct Shelter Subsidy (DSS)

Staff continue to identify and complete the application process with eligible applicants for the DSS program. All applicants receiving the benefit are deemed housed. At the end of the second quarter, there were 191 Active DSS cases. This program continues to be a valuable option for folks in making their accommodations affordable.

Waiting list (Applicants)

As of June 30th, the waiting list saw an increase of 4.4% for the quarter. A breakdown of the applicant breakdown is as follows:

1 Bedroom - 426 - (+ 9)	2 Bedroom - 64 - (+ 6)
3 Bedroom - 35 - (+ 5)	4 bedroom - 29 - (+ 3)

Portable Housing Benefit

At the June 28th, 2018 DSB Board Meeting, the Board approved the [Housing Benefit Update – Issue Report](#). This report was intended to inform the Board of details comparing our In-House Direct Shelter Subsidy (DSS) Benefit, with the Ministry’s Portable Housing Benefit – Special Priority Policy (PHB-SPP).

If the province were to inform us that we can no longer operate the DSB Direct Shelter Subsidy program and that we must abide the new Portable Housing Benefit calculation methodology for all DSS recipients, it would have the following affects on our current 180 Families receiving DSS:

- 32 Families or 18%:** would loose their housing benefit
- 99 Families or 55%:** would qualify for the PHB benefit but at a much-**reduced rate** because any amounts paid by the tenant for heat, hydro or other utility costs utilities are not included in PHB
- 15 Families or 8%:** would see **no change** as their rent includes all utilities
- 34 Families or 19%:** would be at **an advantage** with the PHB however the amount of money allocated to them would not include the full shelter costs.

Based on our current analysis **131 families or 73%** of the 180 families currently receiving Direct Shelter Subsidy would be **worse off** using the provincial Portable Housing Benefit calculation became the new standard for all forms of Provincial Portable Housing Benefits and possibly for the new Federal Housing Benefit

The recommendation as approved by the Board, is to lobby Government for increased flexibility, and to not implement this program at this time due to the potential detrimental effect on DSS recipients.

10-Year H&H Plan - 2018 Progress Report

In May 2018, a [Year Four Progress Report on our 10 Year Housing and Homelessness Report](#) was presented to the board. It included a review of the priorities that were the response to the accumulation of data and research pertaining to housing, income, and homelessness gathered from within the DSB at the time the Plan was developed. We will continue to work towards addressing each recommendation and continuing with the work achieved thus far. We believe in our 10-year plan and will continue to work towards ensuring our communities benefit from our commitment.

Smoke Free Housing – Unit Count-down

As of the end of the second quarter, 125 /288 of the portfolio's units are designated as Smoke-free. This represents 43.4% of the full portfolio at this time. Units are designated as turn-over occurs.

Espanola Community Gardening Event & BBQ

The Manitoulin-Sudbury District Services Board and the LaCloche Best Start Hub hosted its annual Family Container Gardening Event on Saturday June 2, 2018 at the Red McCarthy Ball Field Pavilion.

Espanola Volunteer Fire Department, Espanola Police Services, and our local Paramedic Services attended the event and had great interaction with all participants. The Espanola Horticultural Society helped young gardeners learn about their plants and gardening.

There were 160 people in attendance this year (86 children and 74 Adults).

Community Container Gardening Event for Chapleau

This year, the Sudbury North Community Gardening Event and BBQ was hosted by the Sudbury North Best Start Hub at the DSB Housing Building on June 26, 2018.

We had approximately 140 participants take part in the event (62 children and 78 adults). The DSB's local Paramedics attended the event and had great interaction with all participants.

Both Community events had children and adults alike create a fun container garden, learn about plant care and food safety and good food choices. A free Barbecue was also held for all in attendance.

Infrastructure & Asset Management (IAM)

Ontario Renovates

There were 25 applicants approved for the Ontario Renovates program and 12 were successful (10 files underway, 2 approvals completed). The distribution of the files is: Chapleau (3), LaCloche (4), Gogama (2), and Manitoulin (3).

A second round of application approvals is planned for the 3rd quarter. 49% Of the IAH budget spent/allotted to date (\$141,689).

Supervisor of Infrastructure & Asset Management

The major construction project tendering during the second Quarter of 2018 was the supply and installation of replacement natural gas heaters at the Barber street social housing buildings. The work was awarded and was underway by the end of the quarter.

The tender for supply and installation of back-up generators at 3 Paramedic Bases (Hagar, Gore Bay and Wikwemikong) was created and prepared for advertising release. Additional tenders for windows and other repairs are scheduled for subsequent quarters.

Infrastructure Maintenance Repairs and Capital Projects

The second quarter weather conditions resulted in extended efforts getting the make-up-air units reliable. The buildings fared well despite the freeze thaw cycles of the first quarter that could have impacted masonry, foundation and associated infrastructure elements. There were approximately 238 work orders engaged in the second quarter of 2018.

Summary

The DSB had a very busy second quarter. If municipal Councils have any questions or would like DSB staff to attend a municipal Council meeting, please feel free to contact me at the address below.

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