



2017 First Quarter Activity Report May 25, 2017

The following is the most recent consolidated Quarterly Report that the DSB will be sending to member municipalities and posting on the public website. Expect Quarterly Reports in February, May, September, and November of each year.

The program statistics are provided separately and updated monthly. They are available on the website by clicking the following link: [Monthly Program Statistics](#)

CAO Overview

The DSB 2017 First Quarter (Unaudited) Financial Report was presented to the Board and projects a year-end municipal share surplus of \$140,359. This surplus includes Ontario Works over budget by \$767. Children's Services is on budget. Social Housing is under budget by \$52,881. Paramedic Services is under budget by \$110,656. Interest revenue on non-reserve accounts is \$22,411 under budget.

The DSB quarterly financial reports are available on the DSB website by clicking the following link: [Quarterly Financial Reports](#)

Paramedic Services

Organizational Changes

Paramedic Services has undergone a notable change with the first quarter departure of Chief Michael Maclsaac. Michael Maclsaac has moved on to a new role with the City of Greater Sudbury as Executive Deputy Chief of Fire and Paramedic Services.

Robert Smith has been appointed to the position of Chief of Paramedic Services. Rob started his career as a Paramedic for Haliburton County in 1985. He moved on to work for the Metropolitan Toronto Service and in 1988 he became a Critical Care Flight Paramedic with the Provincial Air Ambulance Service. In 2000, Rob took on roles with the City of Greater Sudbury, moving up to the position of Deputy Chief. In 2011 Rob was recruited by Ornge as the Associate Vice President of Operations, and in 2015 returned north as Deputy Chief for the Manitoulin-Sudbury DSB.

Rob is a recipient of the Governor General's Exemplary Service Medal/Bar for Paramedic Services which demonstrates the level of professionalism he has displayed for over 32 years in this service.

Community Paramedicine Update

The Ministry of Health and Long Term Care (MOHLTC) has recently announced permanent funding for Community Paramedicine programs through the Province's Local Health Integration Networks. Manitoulin-Sudbury DSB, along with Algoma District and Cochrane District, had a recent teleconference with the North East LHIN staff. The LHIN has directed currently funded services to submit status of programs and future evolution of Community Paramedicine program direction. The LHIN will then work to determine a funding direction. The LHIN made it clear during the teleconference that 2016/2017 funding would likely remain in effect at that level. There is no capacity to increase funding.

STEMI Bypass

In Ontario, the frequency of ST-segment elevation myocardial infarctions (STEMIs) is approximately 68 of every 100,000 adult residents, a total of about 7,000 STEMIs per year. Timely reperfusion is necessary for optimal recovery.

Development of the Provincial STEMI Hospital Bypass Protocol has been made in consultation with Cardiac Care Network (CCN), the Ontario Association of Paramedic Chiefs (OAPC), the Ontario Base Hospital Group Executive Committee (OBHG-Executive), Ontario Medical Advisory Committee (OBHGMAC), Toronto Paramedic Service and ORNGE.

Manitoulin-Sudbury DSB Paramedic Service has implemented the STEMI Hospital Bypass Protocol by which patients suffering a specific type of heart attack (ST elevation myocardial infarction, or STEMI) will be transported directly to the only cardiac catheterization center in Northeastern Ontario. This center is located at the Health Sciences North (HSN) Ramsey Lake Campus. While HSN remains the standard destination facility for patient responses in Markstay-Warren through Killarney areas, and some patients to the north of the City of Great Sudbury, patients suffering a STEMI event, located in the areas to the west of the City of Greater Sudbury including the Town of Espanola, will now bypass the Espanola Regional Hospital and be destined for the Catheterization Lab at HSN.

Collaborative Education Model

Paramedic Services are excited to announce a new collaborative training initiative with Health Sciences North Centre for Prehospital Care (HSNCPC). Beginning in 2017, Manitoulin-Sudbury DSB, Paramedic Services will be delivering all face to face training in collaboration with Base Hospital during the last two weeks of April and the last week of November/first week of December. The system design will allow for service educators to assist with the delivery of Base Hospital programs, while Base Hospital personnel are

assisting with provision of mandatory Paramedic Advanced Life Support Patient Care Standards (ALSPCS) certification training. HSNPCPC has committed to assisting with delivery of any MOHLTC mandated continuing medical education and annual evaluation of Paramedic skills competency for Paramedic Services.

There will be significant incidence of training in 2017 due to a large number of Standards amendments governing Paramedic Practice. The revised Basic Life Support Patient Care Standards (BLSPCS) is being disseminated and all Paramedics are being required to complete associated education to achieve compliance. Additionally, the Documentation and Ambulance Call Report Standards revisions came into force on April 1, 2017. The service has leveraged the Moodle software to allow for education and compliance concurrently to deployment. This system efficiency is beneficial to service delivery.

Children's Services

Ontario Early Years Child and Family Centres (OEYCFC)

On February 19, 2016, the Premier announced the provincial plan for moving forward with the integration and transformation of child and family programs to establish [Ontario Early Years Child and Family Centres](#) by 2018. These centres will be managed locally by CMSMs/DSSABs as part of our existing responsibility for the service system management of child care and other human services.

Staff are working with the Best Start Network and Data Analysis Coordinator to develop a community plan for OEYCFC's. In recent months' staff have met with existing service providers and conducted a local needs assessment using community surveys and focus groups. MEDU has extended the deadline for the community plan from May 2017 to September 29th, 2017, this extension provides the opportunity for increased collaboration with community partners.

Wage Enhancement

The Ministry of Education confirmed their commitment to support a wage enhancement in the licenced child care sector for the third year. The wage enhancement initiative is intended to close the wage gap between Registered Early Childhood Educators (RECE) working in the publicly funded education system and those in the licenced child care sector. Applications were posted on the DSB website, all licenced child care providers in the DSB district submitted applications. Funding will be distributed in April 2017.

The Journey Together-Next Steps on Ontario's Early Years Initiatives

Staff submitted a capacity funding proposal to the Ministry of Education to support the implementation of the Ministry of Education's Early Years initiatives under *The Journey Together: Ontario's Commitment to Reconciliation with Indigenous Peoples*. Staff worked

with Kenjgewin Teg Educational Institute (KTEI) to develop a capacity building proposal intended to engage in meaningful, collaborative discussions across our district.

The initiative is intended to enhance access to culturally relevant, Indigenous-led Early Years programs and services off-reserve. The Manitoulin-Sudbury DSB received confirmation on January 19, 2017 that the proposal was approved for the full allocation of \$49,800. Aboriginal Cultural Competency Learning sessions and family engagement activities will be held across the district. It is expected that the learning sessions and family engagement activities will lead to the development of a proposal for expanded access to culturally relevant child care and child and family programs off-reserve.

Staff have been working with KTEI to organize events across the district to engage stakeholders. Initially, the activities and corresponding proposal were to be complete by May 31, 2017. In order to allow for more meaningful dialogue, the Ministry has extended the deadline to align the OEYCFC deadline of September 29, 2017.

New Child Care Construction: Sacred Heart School and École St. Joseph Espanola

Huron Superior Catholic District School Board and the Conseil scolaire catholique du Nouvel-Ontario have been working together to plan for the building of a shared site in Espanola. This shared site will accommodate students from Sacred Heart Catholic School (JK to Grade 8) as well as students from École Saint-Joseph (JK to Grade 8) and École secondaire catholique Franco-Ouest (Grade 9 to 12).

The shared site will also house two child care centres, one in each school as well as a Best Start Hub. The two Child Care Centres are operated by Our Children Our Future with Sacred Heart School and All Star Children Services within École St. Joseph

The Best Start Hub which will be rebranded to the “Ontario Early Years and Family Centres” is operated by Our Children Our Future.

On February 21st, 2017 Approval to Proceed to Tender for the project was submitted. It is anticipated that approval to tender the project will be given in April 2017. A meeting with community stakeholders will be held in the spring to review construction plans and next steps.

Before and After School Programs: Kindergarten-Grade 6

In May 2016, regulatory amendments under the *Education Act* were introduced to implement the expanded duty of school boards to ensure that before and after school programs are provided where there is sufficient demand. On January 26, 2017, a [memo](#) was released highlighting key changes and provisions as a result of the amendment.

School boards are now required to engage with their local child care and early years Service System Managers, First Nations with a tuition agreement, parents and existing third party providers to determine demand and viability for the delivery of programs.

In cases where a school board is seeking an exemption for a school offering a before and after school program, there must be agreement from the local Service System Manager and any First Nations with a tuition agreement.

The [policies and guidelines](#) were updated for school boards because of this amendment.

Child Care Quality Assurance

The Manitoulin Sudbury DSB continues to work with Our Children Our Future (OCOF) to provide quality assurance monitoring and support for all licensed programs in the district. Monitoring visits continue, a community report will be developed in the spring.

Ontario Works

Ontario Works Caseload

In the first quarter of 2017, the Ontario Works caseload average is 540. Compared to last year at this time, the caseload has decreased by 6%.

Employment Ontario

The DSB has completed another successful year delivering Employment Ontario Employment Services in the Chapleau North area. Over 1,600 individuals accessed our Employment Resource Centre in the last year. The DSB staff are working very closely with local employers, fostering relationships and new relationships are being developed with employers. The DSB continues to work diligently with the Ministry of Advanced Education and Skills Development and the community at large to ensure high quality of service.

Canada-Ontario Job Grant (COJG)

The DSB has also completed another successful year delivering the COJG in the Sudbury North Area. As of March 31, 2017, 15 training agreements were approved. A total of 136 staff received training through the COJG within the last year.

Youth Job Connection and Youth Job Connection Summer

Youth Job Connection will continue to provide more intensive, targeted support for youths between the ages 15 and 29 who are neither in education, employment or training. These youths present multiple barriers to employment including poverty, homelessness, disability and mental health.

Youth Job Connection Summer, which is a program geared to high school students facing challenging life circumstances is delivered through the summer months for youths between the ages of 15 to 18. Our target last summer was met and anticipated to be met

for this program for this fiscal year. Some students were unable to complete their hours within the summer months and completed their hours on a part-time ongoing basis.

Ontario Basic Income Pilot

Ontario is launching a pilot project to assess whether a basic income is an effective way to expand opportunities for people on low incomes and help ensure that everyone shares in Ontario's economic growth. The report '[Basic Income Consultations: What We Heard](#)' outlines what the province heard from November 3, 2016 to January 31, 2017, when they invited Ontarians to share their feedback on the design of a Basic Income Pilot.

Three regions will take part in the three-year pilot. Pilots will start in late spring in Hamilton, including Brantford and Brant County; and in Thunder Bay and the surrounding area. The third pilot will start by this fall in Lindsay.

Basic Income will be administered by the project team and will not be delivered by Ontario Works staff and the study will not impact the way social assistance is delivered.

About 4,000 people will be included to participate in this pilot if they choose. They must be 18 to 64 years old, and have lived on a low income in one of the test locations for at least the last 12 months or longer.

Participants will receive:

- Up to \$16,989 per year for a single person, less 50 per cent of any earned income
- Up to \$24,027 per year for a couple, less 50 per cent of any earned income
- Up to an additional \$6,000 per year for a person with a disability.

Income from other programs, such as the Canada Pension Plan and Employment Insurance, will reduce the Basic Income payment dollar for dollar. But income related to children, such as the Ontario Child Benefit and child support, will be exempt.

Ontario Works and ODSP recipients who are randomly selected and voluntarily agree to leave social assistance to participate in the pilot will retain their eligibility for the Ontario Drug Benefit, and those on ODSP and their spouses will remain eligible for dental benefits if they were receiving them prior to entering the pilot.

The study will be evaluated by a third-party research consortium to be announced at a later date. The province will form an advisory group with research and evaluation experts to ensure the pilot is conducted with the utmost integrity, rigour and ethical standards.

Social Housing

Ministry of Housing Announcements

In January 2017, the Honourable Chris Ballard, Minister of Housing announced the passing of Bill 7, Promoting Affordable Housing Act. The passing of the bill invoked changes to the Housing Services Act, 2011 (HSA) and the Residential Tenancies Act, 2016 (RTA).

These changes include:

- Giving local service managers more choice in how they deliver and administer social housing programs and services to reduce wait lists and make it easier for people in Ontario to access a range of housing options.
- Encouraging more inclusive communities and strengthening tenant rights by preventing unnecessary evictions from social housing and creating more mixed-income housing.
- Gathering data about homelessness in Ontario by requiring service managers to conduct local enumeration of those who are homeless in their communities, so that Ontario can continue to work towards its goal of ending chronic homelessness by 2025.
- Allowing tenants in social housing to retain more of their income without having to face higher rents or eviction.
- More flexibility to administer the housing portfolio by streamlining the consent for property transfer.

Homelessness Enumeration

In February 2017, the Minister introduced additional legislative changes that introduced a requirement for Service Managers to conduct local [homelessness enumeration](#).

The data will be used to monitor the impact of local initiatives and provide information to drive change for continuous improvement to ongoing program impact. The outline of the Enumeration sets out three methods that can be used by the Service System Manager.

The Manitoulin-Sudbury DSB will be undertaking a review of the methods to determine the one best-suited to our program. The first enumeration is due in 2018, and biannually thereafter.

Direct Shelter Subsidy

Staff continue to identify and complete the application process with eligible applicants to the DSS program. All applicants that are receiving the benefit are deemed housed, thus reducing the waiting list. At the end of the 1st quarter, there were 118 Active DSS cases,

with new potential recipients in the upcoming quarter. The applicant waiting list is being fully screened to determine if waiting applicants may qualify for the program.

DSB Waiting list

As of March 31st, the waiting list had an overall decrease of 14 applicants. This is likely due to our continued efforts to grant applicants for our Direct Shelter Subsidy Program. Applicant breakdown is as follows:

1 Bedroom: 394 (increase of 10) **2 Bedroom:** 51 (decrease of 13)

3 Bedroom; 20 (decrease 4) **4 Bedroom:** 15 (decrease 7)

Tenants

This quarter, the portfolio saw a lot of movement with 10 new resident move ins, 15 resident move-outs, and 2 resident transfers. Residents are transferred when over/under-housed or when a move is required to accommodate medical or mobility requirements.

Smoke Free Housing

As of the end of the first quarter, 107/288 of the portfolio's units are designated as Smoke-free. This represents 37% of the full portfolio.

Transitional Community Support Worker

The Transitional Community Support Worker (TCSW) Program has completed its pilot year. The program, has received approval to continue an additional year starting in April 2017. Our current program statistics are being analyzed and the outlook is very positive. The addition of the Community Paramedicine Program mid-term has enhanced the TCSW Program by bringing out residents that would otherwise be considered shut-ins. This has also fostered a feeling of community in many buildings and supported the TCSW in making connections that would otherwise have been more difficult to connect.

The Manitoulin-Sudbury DSB has made application to the [Home For Good Funding](#) through the Ministry of Housing in order to hire an additional Transitional Community Support Worker for Manitoulin Island in 2017.

Infrastructure & Asset Management (IAM)

Ontario Renovates

The IAH budget was \$371,830 with \$296,830 allocated to Ontario Renovates and \$75,000 allocated to the Homeownership component. There were no successful Homeownership files and thus the allocation was moved to Ontario Renovates. There were 26 clients assisted distributed as follows:

LaCloche (10) Manitoulin (8) Sudbury East (5) Sudbury North (3)

The demographics of those assisted through the Ontario Renovates Program were seniors, working poor, and disabled. The 2017 pre-screen assessment has been completed and 25 households were provided applications for 2017 funding.

Infrastructure Maintenance Repairs and Capital Projects

There were no major construction projects underway during the first quarter of 2017. Snow management was a significant challenge due to the freeze-thaw cycles experienced this winter but custodians and contractors reliably kept the walks and driveways safe throughout the district. The LED retrofit grant program at 70 barber is awaiting Hydro One consultant approval. If successful, the plan will be to roll out a LED replacement program throughout all the social housing buildings.

The consultant for the Manitowaning regeneration project is engaged in developing the tender. Application for permit has been made in Chapleau for new platform stairway to the waste management area.

Health and Safety Initiatives have continued to be a high priority with IAM contributing to annualize, improve or adapt health and safety issues through early detection and efficient maintenance processes. Staff, municipal personnel and fire chiefs met to familiarize themselves with DSB buildings and fire safety plans.

Summary

The DSB had a very busy first quarter. If municipal Councils have any questions or would like DSB staff to attend a municipal Council meeting, please feel free to contact me at the address below.

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