



## **2015 Third Quarter Activity Report November 26, 2015**

The following is the most recent consolidated Quarterly Report that the DSB will be sending to member municipalities and posting on the public website. Expect Quarterly Reports in February, May, September, and November of each year.

The program statistics are provided separately and updated monthly. They are available on the website by clicking the following link: [Monthly Program Statistics](#)

### **CAO Overview**

The DSB 2015 Third Quarter (Unaudited) Financial Report was presented to the Board and projects a year-end municipal share surplus of \$500,796. Ontario Works is forecasted to be over budget by \$6,993; Social Housing is forecasted to be over budget by \$21,644; Emergency Medical Services is forecasted to be under budget by \$552,208. Interest revenue on non-reserve accounts is forecasted to be \$22,775 under budget.

The DSB quarterly financial reports are available on the DSB website by clicking the following link: [Quarterly Financial Reports](#)

### **Emergency Medical Services**

#### **Public Access Defibrillation - Saves a Life – [Press Release](#)**

On September 2, 2015 the DSB was made aware of the first successful use of an Automatic External Defibrillator (AED) within our area. While playing in a community baseball game a player collapsed. Off duty Paramedic Theresa Peltier and other bystanders including members of the Wikwemikong Tribal Police Service rushed in to assess what was happening. The quick thinking of one of the bystanders led to the speedy deployment of the nearby AED. Through the quick action of the bystanders, the early initiation of CPR, and the application and usage of the AED, the patient was successfully resuscitated. We are very proud of the role that Paramedic Peltier played in saving this community members life.

Over the course of the last 8 years the DSB has been successful in placing over 140 AED's within DSB communities which was made possible through donations from the Heart & Stroke Foundation of Ontario and both Provincial and Federal governments.

## **OAPC Annual Conference**

The annual Ontario Association of Paramedic Chiefs (OAPC) conference was once again held during the last week of September. The theme, “Taking Care of Others, Taking Care of Ourselves”, was highly evident in the seminars delivered by the guest speakers on a variety of topics including disaster planning, the social power of paramedics, and resiliency as it relates to operational stress disorders. The conference started with a highly engaging session by Ottawa Paramedic Chief Tony Di Monte detailing an overview of the events that occurred at the National War Memorial and Parliament Hill on October 22, 2014.

During the annual OAPC business meeting elections were held for positions on the Board of Directors. During this year’s meeting Chief Maclsaac was elected to a 2-year term as one of 2 Northern Zone directors.

The highpoint of the conference is always the annual EMS awards presentations for bravery, leadership and exemplary service. This year we were proud to have Manitoulin-Sudbury EMS paramedic Dwayne Elliott in attendance to accept his exemplary service medal. Additionally, it was announced that Deputy Chief Robert Smith will receive an additional bar for 10 extra years of meritorious service.

## **Non-Urgent Transfers**

We are now in our 31<sup>st</sup> month of the pilot project regarding non-urgent patient transportation. We have moved 2,833 patients between facilities during the course of this initiative while spending over 4,652 hours in contact with patients. That equates to over 193 days’ worth of transporting patients to vital healthcare appointments that would have otherwise been performed by Paramedics who in turn would not be available to service the emergency needs of their communities.

The Non-Urgent interim leadership group continues to seek funding solutions to bring the plan to permanent solution. The local pilot project continues to operate effectively, so much so, that the NELHIN has officially extended our program to March 31, 2016.

## **Children’s Services**

### **Ministry of Education Update**

The Ministry of Education released the [2016 Wage Enhancement Implementation Process and Timelines](#). Child care operators will be required to apply to the Manitoulin-Sudbury DSB for wage enhancement funding. The Manitoulin-Sudbury DSB will be required to post the application on the website beginning January 4, 2016 and identify a clear deadline of February 26, 2016 for the operators to submit their application. The Ministry of Education will be updating the wage enhancement application template and

sharing with CMSM's and DSSAB's late this fall. The updated application will reflect feedback provided to the Ministry this summer and is expected to be a simplified version of the 2015 application.

The [Child Care and Early Years Act, 2014](#) came into effect as of August 31, 2015. The new legislation modernizes and strengthens the child care system to better support parents and improves oversight in both the licensed and unlicensed child care sectors. The release of the [Early Years Update](#) reintroduced the [Child Care Licensing Portal](#) (formally known as the early years portal). The information and self-test for supervisors has now been embedded in the portal as well as updated sample forms and resources related to licensing. The Child Care Licensing System and checklists have been updated to reflect regulatory requirements.

The Ministry of Education will be sending all licensed programs window decals that will identify the premises as licensed or affiliated with a licensed agency. Regional sessions will be offered to support child care operators transition to the new regulatory requirements.

The new regulations require that every employee working at a child care centre and every provider of home child care has a valid certification in standard first aid, including infant and child CPR. The following [memo](#) provides clarification about the requirements and timelines. Operators were required to provide a list of all staff and providers who have valid certification in standard first aid, including infant and child CPR before August 31, 2015 and provide a written plan for the remaining staff and providers who have yet to meet this requirement to be completed no later than September 1, 2016. Priority for the completion of training should be given to staff in infant and toddler programs, home providers providing care to children under two years of age and staff working in programs where no program staff have met this requirement.

## **Child Care**

Staff are working with home child care agencies to develop strategies to promote home child care to both potential providers and parents. The funding structure for home child care agencies and providers is currently under review.

A community survey has been drafted to help better understand the child care needs of families in the district. The survey will be finalized and distributed in November 2015.

The Manitoulin Sudbury DSB has contracted with Our Children Our Future (OCOF) to conduct a quality assurance review of all licensed programs. All child care agencies have identified Quality Assurance (QA) leads who have participated in [Program Quality Indicator](#) (PQI) training. The QA leads will work with (OCOF) and the DSB to conduct program visits using the PQI tool to identify centre, agency and district trends. Once the visit phase is complete, capacity building plans for the centre, agency and district will be developed. In addition to program visits, staff are working with providers to complete operational/policy reviews.

## **College of ECE Leadership Pilot**

Staff from Manitoulin-Sudbury DSB, City of Greater Sudbury and the agencies whose supervisors were selected for the pilot attended the Leadership Symposium in September. Meetings are scheduled for the fall to determine next steps with respect to the implementation of the pilot within the Manitoulin-Sudbury DSB and City of Greater Sudbury.

## **Triple P**

A community of practice was held on October 1, 2015 for Triple P practitioners from across the Manitoulin-Sudbury District and City of Greater Sudbury. The purpose of the event was to provide an opportunity for the practitioners to network, share best practices, to identify community challenges and potential solutions. An event evaluation will be completed in November to inform planning for the next event.

## **Best Start Network**

The Best Start Network (BSN) and Local Service Provider Network (LSPN) chairs met in September to review community work plans and discuss the possibility of using social media as a tool to better connect with families, the community and to promote the work of the LSPN's. The LSPN's will be developing and launching their social media plans in the coming months.

## **Ontario Works**

### **Ontario Works Caseload**

In the third quarter of 2015, the Ontario Works Caseload average is 528. Compared to last year at this time, the caseload has increased by 7%. The increase is mostly due to family hardships, inability to find employment, people waiting for employment insurance or employment insurance claims ending.

### **Ontario Works Two-Year Service Plan**

The [Ontario Works Two-Year Service Plan](#) is a required document by all CMSM/DSB's every 2 years and it is submitted to the Ministry of Community and Social Services. The service plan speaks of the DSB's vision and mandate. We also describe our environmental scan of the caseload as well as a description of all the employment programs that we offer. The plan gives an overview of the DSB oversight strategy regarding financial, staffing and community involvement as well as an overview of the Integrated Social Assistance Monitoring Framework. DSB staff also indicate services gaps and how they are currently addressing them. Furthermore, the staff have set their outcome measure targets for the upcoming year which is also reflective in the Ministry submission and quarterly reporting. The plan also addresses how the DSB monitors the service strategies moving forward however SAMS data and reports are currently inaccurate and therefore staff are unsure whether or not our targets can be met.

## **Social Assistance Management System (SAMS)**

Over the last several months, the Ontario Municipal Social Services Association (OMSSA) along with 11 member Consolidated Municipal Service Manager (CMSMs) and District Services Administration Boards (DSSABs) as well as officials from the Ministry of Community and Social Services (MCSS) have reviewed and analyzed impacts of the implementation of the Social Assistance Management System.

The main imperative of this work has been to understand how the implementation of SAMS has impacted the business processes and obligations of CMSMs and DSSABs in the planning, funding and delivery of Ontario Works. Understanding this information is to help inform a remediation plan to alleviate capacity constraints, reduce impacts on service delivery and clients and to attempt a return to “business as usual”.

NOSDA has concerns regarding the implementation of the new Social Assistance Management System (SAMS). The concerns are:

- There is less time available for case management due to SAMS implementation.
- SAMS implementation has created back logs of work.
- The SAMS system browser is not compatible with other browsers or other Ministries’ programs such as Child Care.
- There are high direct and indirect human and financial costs due to SAMS implementation.

NOSDA is working in close partnership with MCSS to ensure successful implementation. NOSDA also requests that the Government of Ontario assume 100% responsibility for all short and long-term costs associated with SAMS implementation.

We have worked extensively with our colleagues at the Ontario Municipal Social Services Association, AMO and MCSS to come up with a series of recommendations for them to give consideration to. They are outlined in the OMSSA paper: [Social Assistance Management System Implementation and Ontario Works Business Recovery](#).

NOSDA will continue to offer their services to MCSS to address this matter and will continue to work with stakeholders to improve services in the North.

## **Jobs for Youth**

The Jobs for Youth program is an employment program which gives high risk youth the opportunity to engage in meaningful work experience within their community while earning income. The program ended with another very successful summer. The DSB provided this service for the LaCloche, Sudbury East and Sudbury North areas, as well as Manitoulin Island. We received 172 employer applications and 164 student applications. We placed 116 students with 104 employers. A total of 111 students completed the program successfully. This is 8% higher this year than last year. Overall, the Jobs for Youth program was well received by youth, employers and communities throughout the areas serviced. Through the expansion of the program the DSB was able

to distribute placements fairly throughout the communities providing more youth and employers with the opportunity to participate in the program.

The Manitoulin-Sudbury DSB has been overseeing the Jobs for Youth Program, formerly known as the Summer Jobs for Youth, since 2009 funded by the Ministry of Child and Youth Services. Unfortunately, this program ended in September 30, 2015 and it was replaced by the new Youth Job Connection program which will begin on October 1, 2015. There are two components of this program: Youth Job Connection and Youth Job Connection - Summer.

Cambrian College will be the delivery agent for the next 2 years and their allocation is 7 for the Manitoulin and LaCloche areas for the Youth Job Connection Summer - program which is significantly lower than previous years. The reduction from 58 placements to 7 represents an 88% reduction in Youth Placements.

College Boreal will be the delivery agent for the next 2 years and their allocation is 9 for the Sudbury East area for the Youth Job Connection - Summer program which is significantly lower than previous years. The reduction from 29 placements to 9 represents an 69% reduction in Youth Placements.

The DSB's will be the delivery agent for the Youth Job Connection - Summer program for Sudbury North only with an allocation for 2016-17 of 3 which is significantly less than past years. The reduction from 24 placements to 3 represents an 87% reduction in placements over the summer of 2015.

The Manitoulin-Sudbury District Services Board was reduced from 111 high risk youth placements in the summer placement component to 19 summer placements under the new Youth Job Connection. This represents an 83% reduction in the number of high risk youth obtaining summer jobs.

The DSB has written a [letter](#) to the Premier directly asking her to intervene and ensure that at risk youth in the Manitoulin-Sudbury DSB jurisdiction are not adversely affected by the introduction of the new Youth Job Connection Program. She responded back with a [letter](#) thanking us for our letter and that our letter will be shared with her colleague.

## **Social Housing**

### **Market Rents**

The Revised Social Housing Market Rents – Issue Report was approved by the Board with respect to Market Rents in the Social Housing buildings. The Manitoulin-Sudbury DSB's goal with Market Rents is to realign the Market rates in Social Housing properties to amounts that are more in line with the Household Income Limits (HILs) as set by the Canada Mortgage and Housing Corporation (CMHC).

The CMHC sets the HILS for persons applying for Rent-Geared-to-Income (RGI) subsidy. The income limits are defined based on the size of the unit the household occupies and the area where the unit is located.

By increasing the market rents to a level that is more in line with the HILs, it would increase our ability to provide RGI subsidy where appropriate, while ensuring that the rents for those who do not require subsidized rents are more in line with the HILs. This would encourage those who do not require assistance to seek out available units in the community.

A [motion was passed](#) that approved the [Revised Social Housing Market Rents - Issue Report](#) and directed staff to implement option # 3 with a 2 year phase in period instead of a 3-year phase in period as contained within the report. Additionally, new market rent tenants will be charged the New Market Rent rate effective October 1, 2015 for all DSB owned properties and on January 1, 2016 for all new market rent tenants in Non-Profit Providers owned properties. Further, existing tenants in DSB owned properties and existing tenants in Non-Profit Providers owned properties be provided a minimum of 6 months' notice prior to any rent increases taking effect due to the new Market Rent Rates

## **Applicants**

During the third quarter of 2015 staff completed their bi-annual waiting list cleanup which normally leads to a reduction in the number of applicants of the waiting list. The breakdown of the 369 applicants as of September 30<sup>th</sup>, 2015 is as follows:

- 1 Bedroom - 297
- 2 Bedroom - 41
- 3 Bedroom - 22
- 4 Bedroom - 8

## **Tenants**

Our trend continues from the spring, showing considerable movement within the portfolio. During this quarter there were 9 new move-ins and 11 move-outs. Additionally, 2 tenants did transfer moves for accommodation purposes.

## **Smoke Free Housing – Unit Count-down**

As of the end of the quarter, 46/288 of the portfolio's units are designated as Smoke-Free. Some units have been tenant designated, and others have become smoke-free on turnover. This represents 16% of the DSB's Social Housing Portfolio.

## **Infrastructure & Asset Management**

### **Investment in Affordable Housing (IAH)**

There were 13 projects approved in 2015 thus far for a total amount spent of \$206,534.38. Six of these projects were completed by the third quarter while 7 continue to be underway. The first emergency file was completed at the beginning of July.

The demographics of those assisted were seniors, working poor, and disabled. The distribution of the projects is as follows: Manitoulin - 5, LaCloche - 5, Sudbury East - 2, Sudbury North - 1.

Following the successful completion of the first Home Ownership file, two additional files were unsuccessful. We continue to work with prospective clients throughout the district to assist with the purchase of an affordable home. Advertising for the program will be increased to ensure that the communities are informed of the program.

### **Infrastructure & Asset Management**

The third quarter major capital projects underway were the Espanola window replacement and automatic generator installation projects for four social housing buildings. The 210 Mead parking lot upgrade plans were developed to resolve the parking dilemma caused by the closure of the back lot due to the Espanola High School renovations. Automatic generator installations for the Gogama and Chapleau EMS bases were required based on the power failure frequency in these remote locations. The Killarney EMS base would also significantly benefit from an automatic unit and discussions are underway with the Town of Killarney who owns the base. A scope of work and pricing for the Wikwemikong EMS Base siding replacement is underway.

The social housing building in St. Charles received minor foundation repairs while minor plumbing and electrical repairs were prevalent throughout the district. There were seven unit turnovers completed during this quarter and 260 work orders completed.

## **Summary**

The DSB had a very busy third quarter. If municipal Councils have any questions or would like DSB staff to attend a municipal Council meeting, please feel free to contact me at the address below.

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